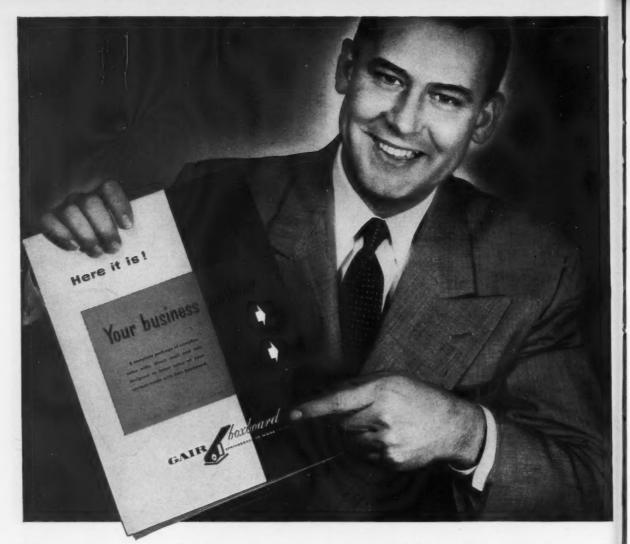


COMMERCIAL STRY FEBRUARY 1955



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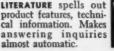




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Connecticut DUSTRY

WANUFACTURERS' ASSOCIATION OF CONNECTICUT, INC. VOL. 33 - NO. 2 - FEBRUARY, 1955

L. M. BINGHAM, Editor

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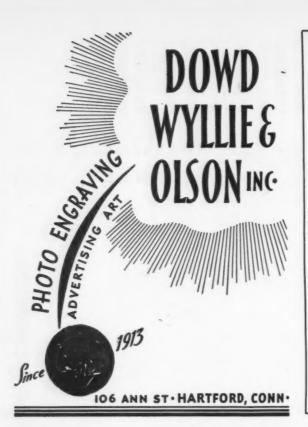
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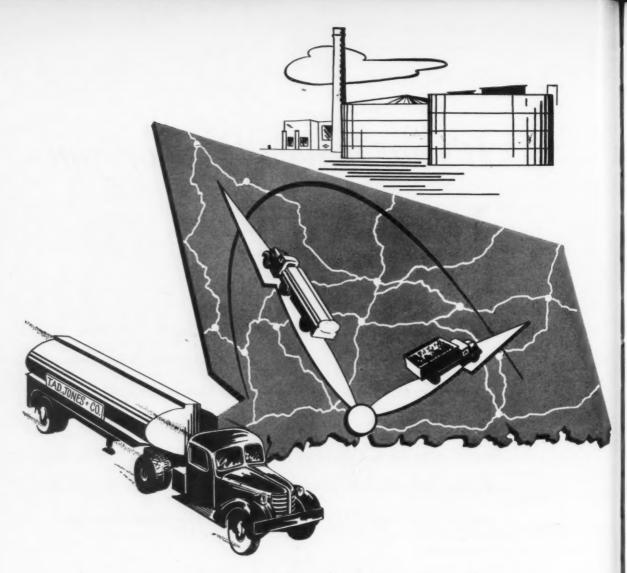
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AS A BUYING GUIDE

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NEW HAVEN University 5-6103 BRIDGEPORT

INDUSTRIAL REVOLUTION, COUNTRY STYLE*

By PETER H. COMSTOCK, President

Pratt, Read & Co., Inc., Ivoryton, Conn.

ONNECTICUT is dotted with small towns and villages, often referred to as "mill towns", which have sprung up around the factories furnishing employment to the bulk of the populace living there. Most of these are bisected by streams as the original establishments depended wholly on water power to activate their machinery. Perhaps the tremendous changes which have come to these towns and businesses have been overlooked by many who have followed more closely the development of our industrial cities. Therefore a look into the immediate past should prove interesting.

Ivoryton, township of Essex, is typical of such a village. It was here that Pratt, Read and Co., Inc., world's largest manufacturer and supplier of piano and organ keys and piano actions, had its humble beginning in 1798. Since that time, the "piano works" has been the largest employer within the area. Its ups and downs have had a direct influence on the economy of the community.

Until fairly recently, our factory depended for its success on the uniqueness of its product and on the hard-fisted dominance of operating heads whose ingenuity and forceful personalities were able to channel the efforts of the skilled local craftsmen into productive and remunerative channels. One man rule and low overhead were the order of the day. Increased competition, both for a share of the market and for necessary skills, has changed all this as has the increased tempo of business resulting from the industrial expansion caused by the recent war. From necessity we have had to look at management as a science rather than the strong hands necessary to make men and machines produce a product. Overhead, although watched daily and searchingly, has zoomed, but the resulting teamwork has given us versatility and an efficiency of production that has enabled us to meet competition for the consumer's dollar.

Perhaps the greatest change has taken place in the realm of employee skills. In the horse and buggy days local workers looked almost exclusively to the village mill for employment. Successive generations aspired to fill the same jobs. The factory was an institution and land mark as unquestioned as the town meeting, the general store or the local church. Migration of workers was the rare exception. Improved transportation—particularly the automobile,

changed the picture completely. The insular economy of New England towns was shattered. Town mills had to compete for workers with factories in other towns and the large cities. Formerly only a small part of a superintendent's time was allocated to hiring enough help to keep the wheels turning. Now the specially trained personnel manager is engaged full-time in this and related activities. He and his staff of specialists have become as essential in industry as the production manager or the sales manager.

Labor costs have skyrocketed. To meet the challenge and compete successfully, the "mill on the stream" went modern. Engineers were brought in to design and install machines to utilize the time of employees more efficiently. The high voltage power line replaced the water wheel. Drive shafts and hand trucks gave way to motors and conveyors. Process engineers replaced the supervisor who "always did it that way". In short, the management team today scrutinizes every operation, every process to find a less expensive, faster and better way of doing it. Automation has come to small town industry.

Automation is no respecter of tradition. Less than ten per cent of the piano keys now produced in Ivoryton are now covered with ivory. The great majority are plastic covered. Traditional hand-worked ebony piano sharps are very few compared to the molded, mechanically processed phenolic sharps. Pratt Read's multi-story factory, a landmark for over 100 years, will soon be replaced by a single story, humidified, wide-spanned manufacturing space. The rough mill is completely conveyorized and lumber is mechanically handled from lumber yard through the kilns, dry storage, the mills and into final processing.

New machines and better methods have resulted not only in greater production efficiency, but have insured essential quality in processing precision wood parts with tolerances gauged to thousandths of an inch. These improvements—and many others—have enabled Pratt Read to maintain its leadership in the piano key and action industry.

Pratt Read is only one example of the many "small town" Connecticut industries who have recognized and met successfully this Country Style Industrial Revolution. It is to these industries that this tribute is written. A job well done. It has been a cooperative progressive advance, in step with all Connecticut industry, resulting in high standards and benefits for all.

^{*} This is one of a continuing series of guest editorials contributed by executives of MAC member companies.



PARTIAL VIEW of The Bilco plant at West Haven

The Bilco Story

By Carl F. Bissell

Editors Note: One of the episodes in Connecticut's fascinating history of Yankee ingenuity, this story of the Bilco Company demonstrates that old fashioned ingenuity can still write a success story without benefit of modern laboratories. It is also a demonstration of the constructive power of teamwork when honestly conceived and stimulated by conscientous management.

WORKMEN shaping a component part of the BILCO basement door on a huge braking press.

Many of the firms which help give Connecticut its industrial stature are family affairs, the management of which is passed to succeeding generations.

There are countless father-son combinations, too, in the professions as well as in business and industry. It all is a traditional sort of thing which, some say, helps give enviable stability to these firms.

The BILCO Company of West Haven, a comparative newcomer to this state's industrial scene, is a family affair in the true Connecticut tradition.

Not only is it wholly owned by Mr. and Mrs. George W. Lyons, Sr., and their five sons and one daughter; but with their father, the five Lyons brothers hold the key management and production posts.

Actually, the family angle goes somewhat farther, encompassing all BILCO personnel who, for instance, share a fifth of the company's annual profits, and enjoy other privileges which mark them as members of the family.

All this can be laid to the elder Lyons' strong sense of the importance of team play, his practice of making the other fellow feel he belongs. It is even passed on to strangers in a leaflet one finds on the reception room table, the opening paragraphs of which read:

"A most cordial welcome to you!
"The person you are waiting for will
try to give you the same warm, friendly reception he, himself, would expect
to receive.

"While you are waiting, we would like to have you know something about us. If you do not have to wait, please take this along with you and read it later."

BILCO follows the Connecticut tradition in yet another respect. Its chief product is the result of a tinkering Yankee's ingenuity.

The company's promotional literature says that it manufactures "America's best basement door." And a growing number of folks throughout the country appear to agree, since Lyons expects his business will top the \$1,000,000 mark in 1955. It fell only a little short of that mark in 1954.

It also makes a weather tight, leak proof roof scuttle for schools, hospitals, industrial and business buildings, along with a water proof sidewalk, floor access and pit door.

But its chief product is the basement hatchway for dwellings on which it will spend a good slice of its \$100,000 promotional budget for the coming year.

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Although BILCO attained its maturity only in the last decade, the venture actually had its beginning back in 1931 when Lyons, unhappy over the constantly recurring expense of repair-



HERE cartons containing Bilco basement doors are stored, ready for shipment.

ing and maintaining the wooden basement entrance to his home, decided to do some thing about it.

At that time, he was engaged mainly in producing architectural and ornamental iron work such as stairs, fire escapes and railings, a trade in which he served his apprenticeship in his early 'teens. After a bit of experimenting with a braking press, welding torch and some 12 guage sheet steel, Lyons formed the prototype of his replacement for the wooden hatchway which demanded so much attention. When the finished product was sprayed with a rust inhibitor and given several coats of paint it made an attractive as well as an efficient replacement.

If Lyons was pleased with the result, so were neighboring property owners and some builder friends. What followed is a familiar story to Connecticuters whose ingenuity has enabled them to "build a better mouse trap." But it was a little slower than most in developing. A depression and a world war intervened.

But, says Lyons, "we managed to hang on," keeping a small working force busy with available materials. Sometimes, he recalls, his working force consisted chiefly of himself and one or two of his sons.

During this period, however, Lyons patented certain features of his basement door—its safety catch, spring lift, flanging and its "knock-down" feature. His foresight has literally given him the field to himself. He has had imitators, but they have ceased to be a problem.

(Continued on page 55)



PARTS of the Bilco Door are packaged, ready to be easily installed by one man.

CAREER OPPORTUNITIES HIGHH



THE NEW BOOKLET outlining good career opportunities for young people in Connecticut industry was the recent subject of a television interview on WNHC-TV. Two of the participants, Dr. Finis E. Engleman, State Commissioner of Education, left, and Sherman Knapp, president of the Connecticut Light & Power Company, center discussed the booklet with Joe Francis, master of ceremonies of the weekly "Electric Show".



SHOWN AT DEBUT of career publication, James T. Coatsworth, Edison Electric Institute; Howard W. Memmott, Connecticut Light & Power Co.; Dr. Estelle Feldman, New Haven vocational guidance director, and Hubert C. Hodge, West Haven Buckle Co.



HAMDEN HIGH SCHOOL receives its supply of the booklet, "There's a Career for You in Connecticut Industry" from Tracey Fabian, area development consultant for the United Illuminating Company, center.

HHTED BY UTILITY COMPANIES

GIVING Connecticut youth a full picture of the many fine career opportunities available in Connecticut industry, and trying to keep our young people from migrating to other industrial areas are con-

tinuing challenges.

Now, four Connecticut electric utilities are making headway with a project that is sure to play a forceful part in the overall state effort to counter these problems. The companies are: The Connecticut Light and Power Company, The Connecticut Power Company, The Hartford Electric Light Company and The United Illuminating Company. Their combined service reaches over 90 percent of the state's population.

The key product in the utility undertaking is a 36-page booklet entitled, "There's A Career For You In Connecticut Industry", which was perfected after a year of careful research

and planning.

During its production, representatives of the power companies had the counsel of leading educators in the state, as well as the advice of the State Department of Education, the State Department of Labor, the Connecticut Manufacturers Association and the National Association of Manufacturers

With each chapter prepared by someone actively associated with a Connecticut plant, the booklet gives a thumbnail analysis of 26 career fields which offer good chances of advance-

ment.

Each of the authors is an individual who has himself attained success and

standing in his field.

This technique, according to the educators who helped organize the contents gives the job descriptions the value of coming from people who can speak from practical, day to day experience.

The object of the utilities was not merely to perfect an interesting and effective publication and publicize its availability, they stress. They felt it was important to bring the booklet to the attention of industry and school leaders, and to direct distribution so that it gained the maximum benefits.

The results to date indicate they're on the right track toward achieving both objectives.

The prior consultation with high school guidance leaders indicated that the sophomore group was probably the most logical one to reach. This differed with the sponsor's original opinion that seniors were the best poten-

tial recipients.

"School authorities emphasized that at the sophomore age students are just beginning to form serious ideas regarding their future occupations. This kind of aid would be extremely helpful at this stage," a statement from the utilities point out.

"They also told us that in spite of the many guidance materials available, nothing in their reference items duplicated this kind of medium," the

utility statement added.

In the plan of distribution, now in progress, every high school sophomore in the areas served by the company is being given a copy. Additional copies are being presented to the schools for in-class study. More than 30,000 copies have been distributed, in keeping with this plan.

To give industry and education throughout Connecticut a preview of the project, this fall, the companies sponsored four area meetings around

the state

At these gatherings, leaders of both groups gave serious thought and discussion to the entire subject of school and industry cooperation, in striving for a permanently-sound economy.

The announcement of the plan for giving out the publication was a strong highlight of the sessions and also served as a springboard for giving the public an idea of its proposed uses.

Keynore features of these gatherings were addresses by Dr. F. Kenneth Brasted, director, education department for the National Association of Manufacturers and Dr. Finis E. Engleman, State Comissioner of Education, and Dr. William H. Flaharty, State Deputy Comissioner of Education.

The presidents of the cooperating electric companies also participated as speakers, and made the first public announcement of the career booklet and

its future place as a guidance-class device.

News of the program won highly favorable comment from the large audiences attracted to the meetings, as well as good, supporting press coverage.

Fields covered in the text, and their spokesmen are: "Personnel", T. R. Downs, Pratt & Whitney Aircraft, East Hartford; "Product Design", R. E. Smith, The A. C. Gilbert Co., New Haven; "Factory Operations", Carl M. Omark, American Screw Co., Willimantic; "Mechanical Engineering", Raymond B. Starbuck, Electric Boat Co., Groton; "Industrial Nursing", Mrs. Doris E. James, R. N., Pratt Read & Co., Ivoryton.

"Electrical Engineering", Russell G. Warner, United Illuminating Co., New Haven; "Traffic", James B. Griffin, Scovill Manufacturing Co., Waterbury; "Purchasing", J. Andrew Ulrich, Pitney-Bowes, Inc., Stamford; "Business Research" Allan L. Burton, Veeder-Root, Inc., Hartford; "Production Control", Robert E. Carroll, The Arrow-Hart & Hegeman Electric Co., Hartford; "Sales", Rodman W. Chamberlain, The Stanley Works, New Britain.

"Librarian", Miss Eulalia M. Madden, The American Brass Co., Waterbury; "Scientific Research", Raymond S. Holmes and James C. Hartley, Olin-Mathieson Chemical Corp., New Haven; "Heat Treating and Processing", Louis J. Baudis, The Bullard Co., Bridgeport; "Quality Control", E. J. Vitali, Chandler Evans, West Hartford; "Maintenance and Construction", Clinton E. Child, Rogers Corp., Rogers; "Cafeteria Operations", Harold C. Lethbridge, Hamilton Standard, Windsor Locks.

"Industrial Safety", Charles R. Benson, The Armstrong Rubber Co., West Haven; "Office Operations", Louis J. Schuster, Chase Brass & Copper Co., Waterbury; "Time and Motion Study", George B. Lewis, Royal Typewriter Co., Hartford; "Advertising", George Morrison, The International Silver Co., Meriden; "Tool and Die Making",

(Continued on page 53)

The Application of Standard Data To Office Incentives

By W. GILBERT BROOKS, Chief Time Study Engineer

Pitney-Bowes, Inc., Stamford

This article adapted from a recent address given by Mr. Brooks at the Third International Methods-Time-Measurement Conference at Hotel Statler, New York, is published in the hope that some of the case studies cited may assist other companies in development of their own office incentive programs.

THERE has been recently a great deal of interest created by the word "Automation". It conjures up a picture of entire plants grinding out finished products without a single operator. Behind this picture I see thousands of office workers laboring each day to fill out, type, analyze, chart and prepare all of the necessary paper work to keep this hungry giant going. If this, then, is the shadow of things to come, now is the time to begin to explore and plan for getting the utmost efficiency from our office workers.

One of the most effective means we have found for increasing industrial workers' efficiency has been to measure the work being performed, establish standards for output and pay for increased productivity above these stand-



W. GILBERT BROOKS



CHARLES ANDERSON, supervisor of Office Incentives at Pitney-Bowes, time studies Nancy Lucashu, a transcribing section typist, with clip board and stop watch.

ards. Since our experience has taught us that this approach is sound and does work, we are in a position of being able to do the same thing for our office workers.

Since Pitney-Bowes has had some experience in measuring office operations for incentives, I hope that this report of our program may help other companies realize the potential value of a similar program.

Our office incentive program was conceived in the late months of 1948 when it was decided to extend the benefits of incentives we had experienced in our plant to the office employees. In reaching this decision we recognized that many groups of office workers could not be directly measured. However, we felt that the gains to be made by setting incentive rates for those whose work could be measured would benefit all employees through the increased profits available for our company profit-sharing plan.

The Approach to the Problem

One of the first problems to be faced was how it would be possible for the Industrial Engineering Department, which is a staff department in the Manufacturing Division, to cross company divisional lines. This was solved by reorganizing the Industrial Engineering Department and setting up a Supervisor of Office Incentives with a small staff and assigning him to work with the Administrative Assistant to the Executive Vice President.

We then defined the scope of the office incentive program as "installing an incentive plan based on direct measured standards developed from Standard Data wherever practical, carrying out at the same time methods improvement and standardization".

We also established the following criteria for determining which office activities would be put on incentives. First, there should be a fairly large homogeneous office group; second, the work performed should be fairly repetitive and routine; and third, the group should have a supervisor receptive to the idea of incentives. In the light of what we have since learned I feel we would now list our third point as the most important. I'll have more to say on this later on.

The question of what technique to use in obtaining our incentive rates was quickly resolved because we had just completed a program of establishing standard data for our manufacturing incentives and we decided to use this method on our office program. Briefly, what we did was to plan on taking a large number of time studies, properly broken down, and plot our leveled element time values. The standard time was then established using the mode method of selection.

This left us then with one big problem still unsolved, and, in all honesty, it was probably the toughest we faced. We knew that the question of recording time on the jobs being worked and obtaining correct piece counts to match these times could easily prove to be a big stumbling block to the success of our program. We also were wellaware that failure to devise a timekeeping procedure that would provide proper controls without being cumbersome, hard to administer, or costly to operate could easily sour supervision on the entire program.

We sweated long and hard over this and began by tackling the piece count problem first. We finally decided to use the following procedures: For all typed material, an extra copy would be made for timekeeping purposes only. Piece counts would be taken from material received in a standard package from a supplier. Hand counting of the first phase would be used where a series of jobs involves the same material for one or more operators. Weight counts would be taken where completed work could be weighed to give the final count. Automatic counters attached to such office machines as the multilith, mailing machines, tying machines, etc., would be utilized to obtain accurate piece

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ge he With the question of how and what to count settled, we then turned our attention to the problem of getting the correct job times to match the correct piece count. We were conscious of the office employee's general feeling that time clocks and job time recorders smacked of the restrictions placed on plant workers. We were certain that there would be a loud protest if we



NANCY makes notation of her performance record.

tried to get our office employees to punch clocks, and, because we have always operated on an honor system for recording daily starting and stopping times, we established our timekeeping system on the same basis. In reviewing the success we have had so far. I'm sure that this decision played a big part in helping us gain the employee's confidence. Office employees are aware that our system recognizes their inherent honesty and they take a great deal of pride in seeing that the system is not abused. It also helped us sell our incentive plan because of this basic difference between office and shop employees. Not that we distrust our plant employees but they have been accustomed to punching time clocks for a long time, their actual production records are tied in with time clocks, and therefore the requirement of clocking jobs on job time recorders is easily understood by them.

We designed a daily performance sheet based on easy computation and quick recording. The form has a space at the top for the operator's name and date. The remainder of the sheet is divided into six columns, the first three recorded by the operator and the last three by the timekeeper. Space is provided for the operator to enter a description of the job and the start and stop times. If the job has a rate, it is assigned a number similar to the normal part numbering system used in production work. If the job is not rated, a brief description of the job is written down in the second column. The piece counts are recorded in the third column.

We have found that a small percentage of jobs in each section defy our rate setting techniques, usually because of an unpredictable method or the impossibility of securing an accurate piece count.

New jobs when added to the operator's work load, are not immediately rated, in order to allow the operator to become familiar with the procedure and job content.

Our daily performance form serves as an accounting for every minute of the working day. We have noted that operators themselves have not always realized the amount of time that has been wasted until they start recording their every move during the day. I believe that we have had some increase in efficiency for this very reason.

The timekeeper's job consists of taking the operator's daily performance form, figuring the elapsed time on each job and posting the time to the appropriate rated or unrated column. The rated jobs are extended by multiplying the piece count by the rate and entering the standard minutes earned on the form.

After the form is extended, each column is added and a total taken to check the amount of working time against the amount of "in-office" time. The total elapsed measured time is then divided into the total standard minutes earned to determine the percent of efficiency. If the total elapsed measured time equals or exceeds the total standard minutes earned, the percentage of efficiency equals 100% or less, and no bonus is earned. If the total elapsed measured time is less than the total standard minutes earned, the efficiency exceeds 100%, and bonus is earned.

Bonus is only earned on the time worked at a rate when efficiency exceeds 100%. We do not have any penalty for continued "below standard" performance, but this might well lead to a transfer to another department where the operator would be better able to perform the work. All time not worked against the rates is paid for at the individual's base rate.

Solution to Psychological Problems

Once we had the mass of preliminary details worked out, we began exploratory talks with department heads in other divisions, and found one department head who was extremely interested in incentives, in fact so much so that he had already devised a work-

measurement system to measure productivity in his own department. He was very willing to have us help him by setting up an incentive plan. The work in this department consisted of transcribing, duplicating, addressorgraph, mail handling and mail distribution. Together we decided to tackle the transcribing section first.

This first installation proved to be the most important we have made. I consider it so because of the many things that we were able to learn about office incentives. In looking back I can safely say that one of the most imporfirst problem of fear was to take the mystery out of what we were doing. We spent hours talking to operators showing them how we took time studies, how we plotted our element times and how we arrived at our standard elemental time values from all our readings. We showed the employee how methods changes and alteration of work routines would make their work easier and we consistantly tried to sell then on giving the incentive program a good try. Once the fear was removed, changes were made more rapidly and without resistance, more

The third problem—lack of sufficient motivation for earning higher pay—proved to be a real stumbling block. The transcribing section consists mostly of young single girls to whom the incentive of extra money did not prove stimulating enough at first. This group eventually realized, however, that substantial earnings could be made on the incentive rates. I rather suspect that one of the girls found herself needing a new dress between paychecks and decided to go to work.

Break-in Allowance Solves Incentive Problem

In any case, we learned one big lesson which caused us to deviate from our planned program in order to get other new sections up to standard faster. We found in the first group, and in all other groups since, that their performances under the nonincentive environment were about 65% of standard. Since our standards as developed paid incentive earnings for performance above 100%, the expected initial increase in productivity came as a great shock to the employees. So much so that many never even tried to improve, feeling that the standard was impossible of attainment.

Our ultimate solution to this was to establish an allowance which cushioned the effect of new incentive rates. We did this by setting up a "breakin allowance". This starts by adding 25 percent to the standard for the first period and decreasing this amount by 5 percent each period thereafter until, at the end of the fifth period, the employees are working on the rates without any extra allowance. The length of each period depends upon the experience factor contained in the job evaluation write up. If one month or less each period is one week; if three to six months, then each period is one month.

This might appear as if we were making a sort of apology for asking the employees to work much harder but we don't feel that way. We have found that the "break-in allowance" provides a sufficient incentive to allow the employees to get up to standard by a gradual climb. We firmly believe that this solution has enabled us to increase productivity at a much faster rate than would have been possible without the allowance.



MABEL NELSON, Pitney-Bowes supervisor of transcribing, checks the work of her staff of eight incentive typists.

tant lessons learned was that there are four psychological problems which must be solved before any office incentive program can be successful. These four psychological problems are 1) Fear of the unknown, due to changes in work methods and the alteration of work routines; 2) resemblance to factory work, with its resultant loss of sufficient motivation for earning higher pay; and 4) Objection to being watched.

Our solution of these four problems required a great deal of time and effort; but, as we later proved, it was well worthwhile.

Removal of Mystery

We had carefully selected the time study personnel making the installation and our approach to solving the cooperation was obtained while taking time studies.

Honor System Solves Second Problem

We found two solutions for the objection to office work being made comparable to factory work, one of these I have already mentioned—allowing employee's to record their own start and stop times. This provided enough stimulation of pride so that it helped overcome the objection. The other solution was the selling of the idea that for the first time management had a true gauge for measuring just how efficient each employee was. It was very interesting to note that most office workers resent not being able to prove conclusively that they are good workers. The incentive plan provides the needed measuring stick.

Careful Selection Solves "Fear of Being Watched"

The fourth problem—that is, the objection to being watched—melted away after the group became accustomed to seeing a time study representative around the section. I would say that this was due primarily to the careful selection of our time study personnel and to the great effort made in explaining and selling the fairness of the system.

The methods we used to solve our problems have proven to be very effective and since we developed our solutions as we went along it might be of interest to you to know just what results we have obtained. I have consistently mentioned our first installation, the transcribing section, so I think it would only be fair to tell you what has been saved through this installation alone.

Savings from First Installation

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The transcribing section originally consisted of 15 employees. Their work amounted to transcribing dictation from cylinder records and was, in a sense, a sort of stenographic pool. Now, 5 years after the installation of incentives, the work load has been increased by 30% and the personnel reduced to eleven. The net dollar savings after deducting the cost of installation, maintainence, timekeeping, and incentive earnings, amounts to \$30,000 per year. Individual productivity is up 45%, and the average weekly earnings of the young ladies themselves have increased 34%, not including their normal pay raises and general salary increases. That's a fine well-earned increase!

At the present time we have a total of 115 office employees working on direct incentives at our Stamford, Connecticut home office and factory. They represent 25 percent of the total of 450 office employees. The following will give you an idea of what type of work we are measuring with our incentive plan.

In the Order and Traffic Department, there is typing work, calculation and preparation of order forms and filing.

In the Duplicating Section, there is typing and preparation of forms to be duplicated. Printing of forms on Multilith, Ditto and Xerox machines. Collating, stapling, binding and padding operations.

In the Addressograph Section, there

is the maintainance and running of lists for various purposes.

In the Mail Section, we have covered sorting, distributing and delivering incoming and outgoing mail. Also running the inserting, folding, letter opening and— of course—our own postage meter machines.

In the Payroll Department, we have covered the complete process of computing and preparing payroll for factory, home office and branch offices and the keeping of records pertaining to payroll accounts. Also the computation of bonuses and salesmen's commissions.

In the Field Consignment Section, there is the maintenance of records indicating location by serial number of all machines and meters in branch offices and in service.

In the Distributing Section, we cover those who receive, open and sort customer's checks for forwarding to Accounts Receivable. Also those who receive "invoices from Billing and separate, prepare tapes and forward various copies."

In Accounts Receivable, we serve those using the Remington Rand "Bookless Bookkeeping" system of Accounts Receivable, and those receiving open invoices, setting up new accounts, application of payments, sending of statements, auditing for collection and taking of periodic trial balances.

In the Billing Section, we serve those typing of invoices not prepared by Tabulating.

In the Sales Records Section, we serve those typing quota and commission statements, and cover the use of bookkeeping machines to analyze and tabulate sales.

In the Branch Accounts Section, there is auditing, checking, summarizing, and preparing statements relative to financial operations of branch offices.

And even in the Advertising Department, we have put direct incentive on the typing of advertising leads and the filling of requests from prospects for sales literature.

The annual savings from all of our office incentive installations now amounts to \$118,500 after deducting the cost of installation, maintenance, timekeeping and incentive earnings. We think this figure speaks for itself when anyone asks if office incentives ever save any money.

Worthy of mention is a "case study" of what happened in our Ad-

vertising Department. It shows how much can be done when there is a real incentive-minded supervisor involved. When we were asked to come into the Advertising Department to set up a plan for its Sales Promotion Section, that department was in the midst of eliminating a sales-checking operation which took the equivalent full time of two of the six girls employed in routine operations. It was also releasing a temporary worker employed to help handle a peak work load then being completed.

Since the section was in the process of adding another job equivalent to the time of a full-time girl (actually bringing back some work that had been "farmed out" to a letter shop), the total personnel which the supervisor figured he needed to handle the new work load was five.

With his excellent cooperation, we installed the rates and in only a few weeks one of the girls left the company for family reasons and did not need to be replaced, while it never became necessary to add a girl to take care of the additional work load brought back in. In other words, the estimated minimum personnel of five girls, under the impetus of the new incentive rates, had been reduced to three. The girls' productivity-or output per man hour—has increased greatly, while their effort expended has increased only slightly, and the average weekly earnings of the remaining three girls is now 20.4% over what they had been earning before the incentive system was installed.

I elaborate a bit on this particular installation because it points out how everybody benefits, particularly the alert supervisor who is willing to take advantage of modern office incentive tools, and thus quickly prove his own ability as an intelligent and human supervisor.

Up to this point I have tried to show you the types of problems we faced because I know they are the same problems which would confront anyone attempting to establish an officer incentive program. I hope that our solutions may prove helpful to anyone else facing these same problems.

As I mentioned earlier in this discussion we do not use MTM in our incentive program. This is not because we disagree with MTM, but rather because of a lacking of training in its use. The standard data method was used instead, primarily because our

(Continued on page 38)

Is It "Abracadabra" or a "Mad Rushyan?"

by GERTRUDE C. LUCAS, President Lucas Mail Advertising-North Haven, Conn.

In this brief article, the author calls attention to frequently overlooked services that can often improve the quality as well as increase the volume of business communications without the morale-destroying effects on staff of repeated demands for "last minute" frenzied efforts to meet a deadline.

TAVE you ever wished that you could mutter "Abracadabra" and see a large mailing disappear before your very eyes? Or mutter "Ala Baba" and see hundreds of routine form letters just vanish from the office? It can be done and with less effort than it takes to say those "magic" words-for all that is needed is to know where to look. A simple phone call does all the rest.

In almost any city, town or hamlet there are numerous shops-known by the simple term of "letter shops". Here are today's qualified helpers trained and ready to aid any office, advertising department or duplicating department of any firm, of any type and of any size, large or small, because here, too, is the equipment, the know-how and the answer to the "Mad Rushyan"

problem.

At one time the "letter shop" was just a hole-in-the-wall, cluttered, messy shop haphazardly operated but today through membership in such national associations as the Mail Advertising Service Association and the Direct Mail Advertising Association those same shops have gained a rightful place in the sun. The modern shop stands ready with the latest and best of equipment, a complete knowledge of "Postal Problems", efficient service and a sincere desire to SERVE each and every client efficiently, accurately and to the best of its ability.

Take for instance the most reasonable of all duplicating. . . . MIMEO-GRAPHING—regardless of much one tries to sell this service by just stating that word, it can't be done. But today's modern mimeographing is so far superior to the hard-to-read,

half-printed copy of the olden days that it compares as day and night. Film is used to give clean sharp impressions. Water base quick-drying inks eliminate the back of the sheet set-off while fifteen beautiful colors adds life to the copy and the complete even inking control assures a very clean cut inexpensive form of duplicating which, in some instances, is hard to

detect from photo-offset copy.

Another form of mimeographing which is rapidly gaining in popularity is the new electronic stencil cutting process. Here the fine line drawings of a draftsman can be duplicated by mimeographing without TRACING. Almost any copy up to 81/2 x 14 can be

GERTRUDE C. LUCAS, owner and operator of Lucas Mail Advertising, who originated the business in 1950 with an idea, a typewriter and a \$10 deposit on a second hand mimeograph machine.

reproduced in clear, sharp duplication because the copy is "scanned" by an electronic eye and the image is transferred to a plastic stencil ready to run thousands of copies. Illustrations, forms, solid lettering are only a few of the ways the modern shop is now servicing their clients with this, the latest and most reasonable form of duplicating-MIMEOGRAPHING.

Another form of duplicated letters is Multigraphing-ideal for thousands of form letters and yields itself exceptionally well for "filled-in" letters. This service is an old stand-by and a pride to the well-equipped letter-

No doubt photo-offset and letterpress are very familiar terms to all, but how many know that today's lettershop features these services or has a definite place where they can secure fast efficient service for their clients because of the quantity of orders

The third and by far the highest form of all duplicating—the all in-dividually typed letters, is known as "Autotyped". In this instance each and every letter is typed on a regular typewriter yet automatically and at greater speeds than any typist in any office. Letters duplicated by this method are so personal that even in the middle of the second paragraph the name of the person to whom the letter is written can be inserted. Here you have the A-1 letter to those A-1 cilents. Autotyped letters are absolutely perfect because the basic body of the letter is cut on a roll similar to an old type player piano roll. And so, it's "Abracadabra"-the list of clients is given to the letter shop and the work is in progress without interruption of regular typists in the office, and without strike-overs, without erasures and without misspelled words which are so common when even an expert typist tires from the routine copying of form letters this first class job is done. "Abracadabra"—the roll is placed on a machine-then lo! and behold! the keys of the typewriter move up and down without the touch of a human hand-magic you say-well so may it be. In the body of that second paragraph "Mr. Jones" name is mentioned and at this point the machine stopsthe operator takes over and types in the name and again presses the button -again magic, until the letter is complete ready for signing. Signatures are "forged" by pen and ink and the letter is ready for mailing without one bit of strain on the office force.

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So far this article has dealt only with duplicating-but what happens when the "Mad Rushyan" invades the office with a large direct mail campaign. Call all the help from the office boy to the President and sit them all down stuffing and licking envelopes -No-Not That! Again "call the letter shop", for here again is the know how of handling third class mail in a first class manner, whether it be a one time mailing requiring a one-time typing or periodic mailings and list to be placed on plates. Automatic addressing requires a complete control on the lists to be used and these lists can be kept in first class mailing condition only if they are in the hands of a well chosen letter shop, because regardless of how the office files are kept the mailing list is at all times kept ready and waiting for your direct mail campaign at a moment's notice. High speed machines are put to work to serve without the cilents purchasing, maintaining, insuring or depreciating these high cost machines. Nor do you have valuable space occupied by idle machines, nor the cost of keeping high salaried operators on the payroll. Thus money is saved by taking advantage of this superior service letter shops offer.

Another exceptional service is that of Mailing Lists. Many shops are in constant touch with the largest mailing list houses in the United States. They have the knowledge and the know-how to secure specialized lists either on rental or purchase. Many maintain certain often-used lists in their own office. For the use of these there is seldom a charge made for the list and the only charge is for the addressing.

So whether it is the idea, the knowhow or the duplicated product, letter shops include all in their service to the small as well as the large business at reasonable service fees.



GRAPHOTYPE DEPARTMENT, where name address plates are being embossed on plain 1" by 2" zinc strips of metal.



VIEW of Speedaumat addressing machine being manually operated, but which can be assembled for automatic operation at speeds of from 4,000 to 6,000 per hour. In foreground is addressograph "B" frame addressing machine which can be operated manually at speeds of from 1,500 to 1,800 per hour.



SHOWN AT THE RIGHT in this photograph is the latest mimeographing equipment. Policy size duplication using the silk screen process, which can duplicate in 15 colors and up to 14" by 17" in size.

Finishing The Foundation . . . Starting The Superstructure

By D. HAYES MURPHY, President
The Wiremold Company, West Hartford

Editor's Note: C I publishes this digest of the remarks of Mr. Murphy at a recent Service Award Luncheon given by the Wiremold Board of Directors to the company's employees who had service records of ten or more years, with the thought that its content may be helpful to other executives who may wish to outline their company's objectives to their employees in simple terms charged with genuine sincerity. More of this plain talk expressed in conversational terms in all Connecticut plants would do much to build the faith of employees in management and greater confidence in the merits of our type of economy.

RIENDS and Fellow-Workers: The Board of Directors have invited you here because you have been working with us for ten years or longer—some of you for much longer.

You have been working with us to build a grand institution—one that will endure and serve a good purpose.

To be sure, we have thus far succeeded in building only the foundation . . . but it is a good, solid foundation and I am grateful to have lived long enough to see it completed.

The superstructure is now beginning to show above ground.

People who have put ten years or more of honest service into a Company like ours have a right to feel that they belong to that Company and that the Company belongs to them.

You have put more into your jobs than just time, and you have earned something beyond your regular pay:

You have earned the respect and friendship of your fellow-workers.

You have earned the right to know something about the traditions, the policies, and the objectives of our Company.

You have earned the right to know how those traditions, policies, and objectives are to be carried on—and by whom.

I'm going to tell you . . .

This business was established in 1900 for the purpose of giving me an opportunity to make a living for myself and for my family in case I was fortunate enough to have one.



D. HAYES MURPHY

Now—54 years later—I have three daughters and two sons in the prime of life, with families of their own. And, thank God, they are all good citizens.

They have known The Wiremold Company and its problems since child-hood.

They know that in order to get something out of a business, you have to put something into it.

They know what it means to be plunged to the verge of bankruptcy, and they know the joy of a comeback.

They know all about the awful mistake I made in 1920 trying to make too much money too fast.

And they know that the experience gained by this mistake probably saved

us from worse trouble in the big depression of the 1930's.

They know that the main objective of The Wiremold Company is not to make the Murphy family rich.

On the contrary, they know that a business like ours is a trust . . . to be operated by those in control, not only for the benefit of themselves, but for the benefit of the other employees and the stockholders.

They know that if we do a good job, there will be enough for everybody's need, and they know that there can never be enough for anybody's greed.

With their background and experience, who could be better qualified and what could be more logical than that my sons and daughters should be entrusted with the responsibility of carrying on the traditions, the policies, and the objectives of our Company?

Speaking for the Board of Directors, I can assure you that every member appreciates that the greatest asset of our Company is Good Will. Good Will cannot be bought—it must be earned.

Good Will means people, and you are the people who make up one of the great sections of our Company's Good Will.

Every member of our Board appreciates what it means to have the Good Will that is represented by the service which you men and women are giving to our Company.

Every member of our Board is grateful to you for your loyalty.

The members of our Board jointly and severally pledge themselves to continue to direct the affairs of our Company in the best interests of the people who work here and in the best interests of the stockholders.

Beyond this group, I see in my mind's eye other sections of Good Will. I refer first to that grand team of Wiremold men in the field. Many of them have been with us for a great

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Connecticut Industry's Career Building Opportunities For Youth

Brief of An Address
By Dr. F. KENNETH BRASTED

Director, Education Department, National Association of Manufacturers, delivered at Conferences on Connecticut Youth for Connecticut Industry, October 18-21, 1954.

Editor's Note: In this address Dr. Brasted has outlined a pattern for education—industry cooperation which, if practiced, is capable of producing both economic and spiritual dividends that together will build a stronger state and nation.

P IN the hill country lived quite a large family. Each year brought its newcomer, and sometimes two or three. Since family revenues were not high, food had to be rationed a little, and handme downs were the order of the day. It got to a point where the older ones got a little resentful at the continued arrival of newcomers to share their pittance. The spirit quickly communicated itself to the young ones.

One day, the army happened that way on manoeuvres and dropped a great number of parachutists. They could be seen floating down all over the sky. Little Willie rushed to his father.

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"Hey, Pa!" he hey-pa-ed, "Get your shot gun and come-a-runnin'."

"What's the matter, son?" the father asked, in surprise.

"Quick, Pa. There's no time to lose. The stork's sending them full-grown!"

Now, while the stork isn't yet sending them full-grown, he is setting quite a production record. Four million babies in 1953, the most ever. That's 11,000 a day . . . 458 an hour . . . more than 7 a minute. At this rate of population growth, the United States by 1975 should see over 200 million people, people who should be able to enjoy a vastly higher standard of living.

Our standard of living will rise because of great advances in television, electronics, atomic energy and the like. The really great phase of the technological revolution lies ahead, not behind us. Most important of all, we must realize that it is going to take



DR. F. KENNETH BRASTED

some very skillful planning on the part of business and industry to take full advantage of the almost unbelievable potentialities for growth.

Without the world's finest system of education we would not be on the threshold of such a wonderful future.

What can we expect Connecticut's place to be in this future?

First, let us start out by recognizing that Connecticut is truly representative of the country's industrial states. Connecticut, too, is a state where the battle for free public education was early fought, along with Massachusetts, because of industrialization. It is a state which has had both excellent educational leadership and excellent industrial leadership which gave maximum opportunity for the education-industry cooperation that has since developed. This type of leadership is still with you.

Although 46th among the states in size, Connecticut is first in having the largest proportion of industries which outrank the production of similiar products in other states. The manufacturing companies of Connecticut represent 334 different classifications of manufacturing out of a total of 446 in the country, or some 75 per cent.

Connecticut has been the cradle of invention in the United States. The quality and quantity of inventions have been high. Today there are 5,400 people directly engaged in research in Connecticut, with 50 million dollars a year being spent on research.

I believe that industry—not only in Connecticut but throughout the nation—now, more than ever before, accepts the thesis that in order to provide its necessary services to society it must actively support—financially and through personal services—all education, both public and private, and at all levels, not only to secure the personnel it needs to carry out its work, but also to assist in solving those non-industrial problems created by its own activity and growth.

Connecticut hasn't the abundance of natural resources of much of the rest of the country—not even uranium in sufficient quantity for practical commercial use, nor in sufficient quantity to encourage speculation until every one loses his shirt. The land, however, is rich and fertile; the sea is easily accessible; and there are excellent railroad and highway facilities to serve the industry of the state; and power is generated in ever-increasing quantities to supply the needs of a growing population.

State's Future Depends On Youth

You and your predecessors have used these natural resources wisely and

economically. But the natural resources would have been without value these many years without the one factor that we must concern ourselves with to a much greater degree. That is the skill, the intelligence, the loyalty and the desire to have an ever-higher standard of living that has marked the Connecticut worker. You have invested most wisely in people. This you must continue to do. The workers, in the past and at the present time, have been responsible for carrying out the ideas of the inventors. They have used the tools provided to them by industry to increase productivity while manufacturing the highest quality.

But, we must consider at this time that the future of the State depends on those who are now matriculating in colleges and high schools—yes, even those who are entering schools for their primary training.

Those people, the youth of Connecticut, must be helped to determine their individual futures in Connecticut.

They must be told that there is opportunity here in Connecticut. They must learn that no matter what their aim is in life that it probably can be satisfied in this State.

Fortunately, this story to be told is being acted out daily in almost every community—large and small—but we can't just assume that people look at the things that are so obvious.

We must impress upon our youth the advantages of our diversified industries and the promise of jobs that fit the ability of each individual.

Trite as it may seem, we could do worse than point to the living conditions that prevail in Connecticut (the living standard in Connecticut has varied from first to fifth place among the forty-eight states in recent years, and has remained above the national average for over fifty years); the ease in commuting to work and the splendid suburbs of fine cities equaling anything that any city in the United States can offer.

Connecticut youth is another product of Connecticut, and just as the manufactured products are the best—so is Connecticut youth. They have been steeped in the tradition of this area; but, I repeat, it is essential that youth be informed that they have a future—and a good one—in Connecticut and that the future of Connecticut depends on them.

Industry has perhaps the greatest investment of any group in the youth of the State. It is, therefore, of ad-

vantage to Connecticut industry itself, to the State, and to the youth of the State to keep Connecticut students in Connecticut after their formal or regular schooling is completed.

Pre-Employment Training Important

For the rest of my allotted time, I want to share with you some of my thinking and concerns about those youngsters who, after spending a number of years in school, finally find themselves in their first job in industry or business. Most of them enter upon the responsibilities of that first job with a feeling of insufficiency as far as their competence is concerned, but with a good feeling of, "now I am starting on my career."

In the interests of time, I am going to talk with you about just two or three things that in my opinion need emphasis in school, and which require active participation and cooperation by industry and business. I hope my failure to mention some things which in your mind may be very important in the school career of young people will not lead you to feel that I minimize their importance. What I say applies to all young people entering industry or business, whether they come to you directly from high school or from college.

First, I would like to talk about the students' careers in school just prior to their leaving school to go to work. And remember, we in industry and business absorb a large number of young men and young women, whether or not they have been trained to enter employment with the kind of competence we desire them to have. Remember, too, statistics show that of all the young people who enter the first year of high school, some 50 per cent of them never complete the last year of high school. They go to work.

If young people are to make the transition from school to job without misunderstandings, jaring experiences, and dissatisfaction on the part of both employer and new employee there must be a vastly improved Pre-employment Training Program for them. Too often in the past-and even today for that matter-too many industrialists have felt that pre-employment training is the sole responsibility of the school, or perhaps the home; that it is time enough for industry to be concerned when the boy or girl leaves school behind and becomes a name on the payroll. But belive me, both the new

employee and the employer start with a strike against them if industry has not been an active partner of the school in a Pre-employment Training Program.

What, then, should be included in such a program?

First of all, there should be a good vocational guidance program for inschool youth. It should be a longrange program starting in junior high school and continuing throughout the secondary school. No one or two plant tours a year will suffice. A pep talk by an enthusiastic junior executive or a field trip with free hot dogs and cokes, will not give young people any real idea of what it means to punch a time clock on the stroke of eight or nine and work efficiently and productively for seven or eight hours, five days a week. Neither will just assigned reading, and class discussions led by the most well-informed instructor, really condition boys and girls for the actual demands of their first jobs. However, many companies and associations have produced excellent booklets and a few audio visual aids which are effective vocational guidance material. More honest and factual material of this kind is needed and it is welcomed by the schools. Educators almost uniformally agree that the schools cannot provide sound and broad vocational guidance without participation by industrialists, businessmen, and professional

Vocational guidance in high school is one of the most important phases of the Pre-employment Program, and it is one which each industry and profession and business or trade association should recognize as its responsibility. What printed material is available? How current is it? Is it honest and unbiased, so that the schools can and will use it, or is it "propaganda?" The alert school man or woman is not going to accept and introduce into his guidance work, just anything that is sent in. It has to be objective and valid, and it must fit into the curriculum.

A second phase of the Pre-employment Program is the work-study programs. When students actually spend part of their time working on a job, either in a cooperative training program or as an apprentice, they gain first-hand experience. They know then what an occupation calls for, whether they like it or not, whether they wish to make that field their life's work. A work-study program presupposes

sound vocational guidance. The student has read enough, and heard enough about some business, trade, or occupation to believe that it is the right one for him. Perhaps he knows someone who is happy and seems to be making a good living as an electrical repair man, or as a mechanic. If, while he is still in school, a work-study program can be arranged, young Jim should know before the end of the first semester whether he has the particular type of mind and the manual dexterity required of an electrical repair man or a mechanic. He may find that he lacks the patience, or that precision and absolute accuracy are not his forte after all. It will be much easier for him to change; and the employer will not have invested too much time and money in his exploratory training period, if by the end of the semester they both agree that some other occupation would be better for Jim.

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Work-study programs, or any type of in-school work training, cannot be carried out without close cooperation between employer and school officials. The schools must adhere to academic requirements; the work experience must be arranged so that it does not short-change the student educationally. But any alert or expanding business or industry may well consider cooperation with the schools by providing part-time work for young people who will actually be in training for the full-time jobs they will hold when schools days are over. Work-study programs are described in detail in our publication, "Working Together."

A third phase of the Pre-employment Program is less tangible but none the less important. It lies in the realm of understandings and attitudes, and an appreciation of the importance of the whole field of business and industry. The American economy moves on the wheels of industry, and our American way of life is not conceivable apart from the development and contributions of industry. There should be a place for clarifying, beyond any possible misunderstanding, both the inexorable economics and the magnificent contributions of industry. Only by participating in that Pre-employment Program can industry hope to make its voice heard, and its viewpoint understood. Youth must learn the fundamentals of economics; for example, that progress involves riskyou can't steal second and keep your foot on first. Or that if Washington eventually gets around to taking the shirt off your back, they'll have no trouble finding a bureau of some kind to keep it in. Our HOBSO program ("How Our Business System Operates") is a useful addition to the high school curriculum in this regard.

They should learn, too, that job competence is job security and that job pride leads to job competence. No one questioned that axiom back in the days when trades and occupations moved from the home to the factory, nor in the amazing era of expansion which followed. Somewhere along the line, though, in more recent years, a siren thread has appeared in the sturdy warp and woof of our industrial pattern, weaving in the alluring idea that "the world owes me a living."

How can these desirable objectives be achieved? More active participation in the guidance program is one way. If, on the local level, industrialists are in continuous touch with school authorities, endeavoring regularly to participate in guidance work instead of coming forth on one well advertised "Career Day" with a shot of adrenalin, it should be possible to restate forcibly the precepts which we believe are fundamental. More active participation in non-school youth activities is another way. Not anywhere near enough industrialists and businessmen take an active part in the Junior Achievement movement, in Boy Scout work, Boys' Club Work, recreational activities, or hobby activities. Every contact with our "future industrialists" can be a means of acquainting youth with the opportunities industry offers-and the requirements and the responsibilities of an industrial career.

Let us suppose, now, that in some ideal local setting schools and industry have together worked out a Preemployment Program for youth which both agree is sound and should prove beneficial. The next step finds the boy or girl at the employment office, and then starting his first job.

Proper Induction Necessary To Job Satisfaction

What sort of an induction plan should a socially responsible organization carry out? Is it enough to show the new employee where the cloak room and lockers are located, how to get to the wash rooms, and where and how to punch the time clock?

Every business and industry has its own story, and its own goals. It is attempting to achieve something worthwhile—something more than added production and increased sales, let us hope. When the new employee is taken to his work station, whether it be a desk or a machine or a sales counter, he should be shown how to perform the operations of the job, of course. That is the recognized responsibility of supervision, and "if the worker hasn't learned, the trainer hasn't taught" should still hang as a motto in every supervisor's office. New workers are nervous and self-conscious. One explanation may not be enough, and the necessity for re-telling does not automatically mark the beginner as a slow-learner. But teaching the job operations and showing the newcomer how to get from here to there, is not

According to the dictionary, "induction" is the process of reasoning from a part to a whole, or of arriving at a general conclusion from particular cases. Another dictionary definition is "installation."

Many of you have been installed into office in a lodge or brotherhood. Even in a high school Student Council, those who hold top office generally have first served on committees and have been elected to minor offices. Should the induction of a new worker into an organization receive less consideration? The company is investing thousands of dollars in that new employee. His installation should be accompanied by as thorough preparation for the responsibilities and performance of job duties as installation into some office in a social, civic or fraternal group. How else can he be expected to "reason from a part to a whole?"

Induction must be more than a half-hour lecture by the personnel officer. It is a continuing program, carried on through job adjustment and on-the-job training. Where the personnel officer stops, the supervisor must pick up and carry on. That point naturally, differs in individual plants. In most places, it is the supervisor rather than the personnel officer whose influence and attitude affects the attitude and reaction and job performance of the new employee.

Probably no one single thing is more important to the newcomer to the world of work, than his relationship with his first supervisor. The personnel officer may have explained that this company is striving to manufacture the best soap, or the highest quality furniture, or the finest mouth organs. If the supervisor doesn't seem to be

doing that, or helping the men under him to do it, what reaction can you

expect?

It is highly important that the new employee find his right place in the organization. The job he applies for, or the first assignment he is given, may not be right for him. It does not necessarily follow that he should resign or be dismissed before the end of his probation period. The supervisor or personnel director should, perhaps, look further. When job and man do not match, there is loss to management and a hard time ahead for individual. If the new employee was worth hiring in the first place, an effort should be made to utilize the values he has for the company in a way that is satisfying to both. It has been said that the degree of "role dissatisfaction" in a plant is an index for determining the health and productivity of the organization itself. "Role dissatisfaction" is like a contagious disease; it spreads. So, for a purely selfish reason, an organization must be concerned about job adjustment and job satisfaction on the part of its employees.

Good induction, good on-the-job training, and job adjustment of new employees must stem from top management. Remember, people can be placed in three classes: the few who make things happen, the many who watch things happen, and the overwhelming majority who have no idea what has happened. You are the ones who have the responsibility to make

things happen.

If the personnel director feels that the story he tells newcomers is "eye wash," "baloney," strictly for the birds," he is not going to tell it very convincingly. If the supervisor is being needled constantly for greater production, if "time and motion study" has become more important than the human element, then the supervisor isn't going to do any very convincing job adjustment work either.

Top management alone can sell the idea that its company is actually putting out a better product than its competitors; that good materials are used; that no false claims are made; that from justifiable profits fair wages are paid; that the health and welfare of employees are a real concern to management; that there is opportunity for progress and promotion within the organization. But these things better be true if top management wants them believed. It is pretty difficult to fool

the boys, for very long. And you may be sure the newcomer is going to get some other induction in addition to that which is given by the personnel

director and the supervisor.

It may be a long time before the man at the big desk in the office with a carpet on the floor ever sees the new stock clerk. But somebody better see him, day by day or week by weeksomebody who will know what kind of a job he is doing, who will watch to see whether he is capable of doing more responsible work, who knows that there is promotion and advancement for workers with ability and the desire to advance. Unless that is the kind of company it is, and everybody all down the line knows it, there is going to be dissatisfaction and job turnover. The bright, capable, ambitious newcomers are going somewhere else, and no one can prevent it except the man at the big desk.

Induction, job adjustment, and onthe-job training are highly important in building morale, cutting down on the hidden costs of waste and poor workmanship and job turnover. It takes place at the bottom of the ladder to just the degree that somebody on

the top rung decrees.

Ladders For Advancement Must Be Available

Management's concern for the new employee cannot end with his initial employment, adjustment, and on-thejob training. In a recent Student Opinion poll conducted by Scholastic Magazine, the highest percentage of all students answering were more concerned with opportunity for advancement than they were with job security or even high wages. The percentages were welcome news to those who still believe there is a place in our industrial economy for rugged individualism, individual initiative, and other old-fashioned virtues. 47,000 high school students were polled on what they considered their first requisites of a job. 47 per cent rated 'opportunity for advancement" first; 24 per cent rated "future security on the job, regardless of wages"; 12.9 per cent were most concerned with "service to mankind," and 10 per cent voted for "high wages.

Wage increases are important. One can't handle the situation in the manner told about one boss replying to an employee asking for a raise. "Of course, you're worth more than you're getting, Morton. Why don't you let

up a bit?"

Yes, wage increases are important; but intelligent and ambitious young people are eager, as this poll proved, for real opportunities. If an organization is going to keep these ambitious youth, it must have a policy of advancement through the ranks, and it must promote continuing education on the part of its employees. Competency on the job must be recognized; ambition to succeed must be encouraged.

Once again, it is top management which must make the plan for employees possible and then make it work. An intelligent personnel director and an able training director can propose and recommend; they can put a feasible plan on paper. They must, however, have the green light from the "Executive Suite" if they are going to do anything constructive within the or-

ganization.

Good citizens make a good community and a strong nation. What is more important to an individual than his job: His job decides where he will live, how his wife will dress, the advantages he can give his children. Selfimprovement and self-betterment are natural and worthy desires. The worker who finds himself facing a blank wall, in a position where there is no opportunity for improving his living standard, is sure to become a frustrated and perhaps embittered individual-and an increasingly unsatisfactory employee. He will not be a good citizen, contributing to the strength and well-being of his community and his country.

Those of us who believe that America is still the "land of opportunity," that the frontier of yesterday has not disappeared but has been replaced by a new frontier of the industrial plant and the test tube, are obligated to do more than preach. The pioneers who laid the foundations for our dynamic, industrial economy were men who did something about their convictions. They cleared the wilderness and planted crops; they mined for ore; they built railroads. Today's pioneers must be do-ers too. It may take a little more doing, as a matter of fact, to inaugurate the kind of Program for Connecticut Youth that we have been talking about than it took to fell trees and build bridges. But what is more important to us as industrialists and to us as a nation than our youth?

Each industrial plant in Connecticut can become a career building laboratory. With enlightened planning, and

(Continued on page 37)



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William Flaherty, Director of Guidance, Hamden High School, leads a discussion on opportunities in Connecticut industry

LESSON: **Career in Connecticut Industry**

Nothing is more important to any young person than the decision involving his future vocation. Any help he can get as he sifts his interests is a service to him. A clear picture of industrial opportunities right here in Connecticut will not only assist a youngster in building a successful career, but will also guarantee a continued source of qualified personnel for growing Connecticut industry.

Today one tangible form of help in this direction is reaching high school classrooms of the state through a booklet, "There's A Career For You In will not only assist a youngster in building a successful career, but will also prepared by the four electric companies named below, in cooperation with representatives of industry, have been distributed to high school sophomores throughout the state.

We're glad to be part of a project that reaches out in this way to our young people. We think they'll be glad to learn how many places there are for them in a state whose industry is going forward so decisively year after year.

The Connecticut Light and Power Co. The United Illuminating Co. The Hartford Electric Light Co.

The Connecticut Power Co.



New Equipment in New Buildings at New Britain

Yes, the accent is certainly on new. There's a new pickling line, new mills, new anneals, new slitters, a new finishing and packing line, and new shipping facilities.

But there's still the touch of the old hand. Experienced steel men supervise production of cold rolled strip in gauges .065 and lighter up to 23-5/16 inches wide. Mill-wise operators roll heavier gauges — as much as .250 and as wide as 13 inches. Trained technicians check control of tolerances, finishes, and tempers.

It's a great team at Stanley now — the *new* and the *old* working effectively together to supply Stanley Steel to meet all your needs.

Here and Now . . . capacity for the future.

A postcard or letter to the Stanley Steel Division, 832 Burritt Street, New Britain, Conn., and a *free* copy of this illustrated brochure is on its way to you. Just write "Steel Folder", or use the coupon, and "What's New at STANLEY STEEL" is yours by return mail.



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Stanley Steel Division, The Stanley Works 832 Burritt St., New Britain, Conn.	1
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NEWS FORUM

This department includes a digest of news and comment about Connecticut Industry of interest to management and others desiring to follow industrial news and trends.

A NEW 12-page product bulletin describing the R. W. Cramer Company line of time delay relays has just been released by the Centerbrook firm. Known as Bulletin PB-310, it covers adjustable time delay relays for panel mounting as well as fixed and adjustable units designed for built-in applications.

Cut-away and exploded views provide a clear "look inside" at the Cramer design and application features. Load circuit operation tables, time ranges, dimension drawings and other pertinent information is also included.

The company is a leading maunfacturer of precision timing equipment for instrument and industrial control applications.

* * *

THE BOARD OF DIRECTORS of Scovill Manufacturing Company, Waterbury, recently declared a dividend of 50 cents per share on the common stock, marking the 100th consecutive year that Scovill has paid divi-

dends on its common stock. It is the first industrial firm listed on the New York Stock Exchange to reach this record.

* * *

EVIDENCE of continuing confidence in the industrial future of Connect-



The Cover



This months front cover is a photo of Edward F. Lyons, Secretary of The Bilco Company emerging from his basement equipped with a Bilco basement door.

icut was noted recently by the Connecticut Development Commission, when, in a joint statement with Harold F. Kneen, president of the Safety Car Heating and Lighting Co., Inc., of Hamden, it announced that the company has purchased additional manufacturing facilities in Milford.

The new plant, formerly owned by by Holst, Inc., is located at the eastern end of Milford adjacent to the main line of the New Haven Railroad. It will be occupied by the company's lighting division which designs and manufactures lighting fixtures for the transportation industry and for special commercial applications.

The Development Commission was instrumental in finding the expansion space for the Hamden concern.

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SWAN TOOL & MACHINE CO.
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HARTFORD 6, CONNECTICUT

EDWARD M. BANCROFT, has been promoted to the post of master mechanic at Hamilton Standard, division of United Aircraft Corporation, Windsor Locks. The post had been vacant since the death of Sigmund A. Czarnecki last March.

John E. Bateman, formerly assistant chief tool engineer, has been promoted to chief tool engineer to fill the position vacated by Mr. Bancroft.



YALE & TOWNE has introduced a new, precision built, portable and low-priced key duplicating machine designed to satisfy the wide range of requirements of locksmith shops and the many other types of establishments which cut keys, it has been announced by James D. Young, general sales manager of the Yale Lock and Hardware Division.

Known as the "Keymaster," the new Yale machine can duplicate all pin and disc tumbler cylinder keys including those for automobiles. The machine is also able to duplicate any flat type key, including safe deposit and locker type keys, when a high speed slotting cutter and spacer is used in place of its standard beveled cutter.



CONSOLIDATED INDUSTRIES,

INC. of West Cheshire, Conn. has just issued a new 20 page, two color brochure on their facilities for producing forgings to customer's specifications. Of interest to procurement officials will be the detailed outline of their facilities, with special emphasis on their ability to produce quality forgings, forgings that are produced to precise limits with an elaborate system of controls to assure that the finished forgings measure up to the customer's specifications as to stress, chemical analysis and dimensions.

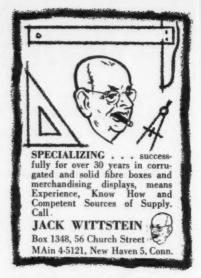
Of interest to designers of metal parts are the sections devoted to nomenclature, design layout, die design, tolerance tables, etc.

Copies of the brochure are available from the company.



RICHARD S. HESS has just been promoted to the newly-created position of executive director of employee relations at Landers, Frary & Clark, New Britain.

Mr. Hess has been director of industrial relations of the New Britain firm since August, 1949. Landers is



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THE HARTFORD SPECIAL MACHINERY CO.
HARTFORD 12, CONNECTICUT

one of the nation's leading manufacturers of small electrical appliances under the trade name of Universal.

In his new position he will report to Bret C. Neece, president, and will be in charge of all activities and functions affecting Landers men and women. He will also serve as a member of the executive management group.

Mr. Hess was graduated from Lehigh University where he received his B.S. degree in Business Administration in

1933.

THE BAIRD MACHINE COM-PANY, of Stratford, designers and builders of high production machine tools since 1849, has announced that it will take over the marketing of the Beaver Riding Tractor, one of the best known of the smaller four-wheel farm and garden tractor units. Baird has manufactured the Beaver Tractor since its introduction in 1947. Baird engineering and production facilities have been largely responsible for successful development of this machine. However, until recently, the sale of the tractors has been handled by the Beaver Tractor Company, also of Stratford.



LEON WARNER, president, The Baird Machine Company, is shown driving the Beaver Riding Tractor, now being marketed by the Baird company. Standing left to right are Burton F. Lewis, engineering department; Thomas Tobiasen, superintendent; W. L. Hancock, Beaver sales; Frank C. Holmes, sales manager.

Expanded manufacturing facilities will permit a greatly accelerated program in Beaver Tractor production and this will be backed, according to company President, Leon A. Warner, by a sales and promotion program designed to assure the Beaver Riding Tractor leadership position in its field.

CONSOLIDATED MACHINE TOOL CORPORATION, wholly-owned subsidiary of Farrel-Birming-ham Company, Inc., Ansonia, has been dissolved as a separate corporation and its business and activities will be con-

ducted as a division of the parent corporation.

The announcement, made by Franklin Hoadley, president of Farrel-Birmingham, and Lester D. Chirgwin, president of Consolidated, stated that

5 requirements of a sound Pension Trust Plan

Attractive... It should provide sufficient benefits to assure employees of a comfortable retirement and an equitable share of the fund in event of termination of service after a reasonable length of time.

Practical... The contributions paid by the employers and the employees, as the case may be, must be well within their ability to pay.

Flexible . . . It is of utmost importance to have a plan that can be revised and amended to meet changing economic and social conditions.

Profitable... The plan must be profitable to the employees, for only then will they become enthusiastic about it. And the results of the plan must be sufficient to justify the employer's contribution.

Sound . . . There should be sufficient funds to guarantee the pension and in addition it must be actuarially sound to qualify for tax exemption.

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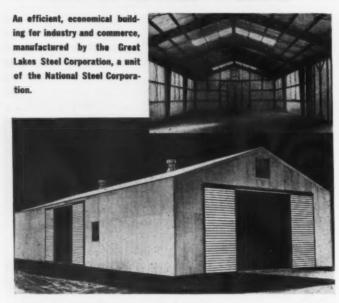
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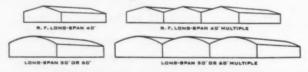
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the new division will be operated as Consolidated Machine Tool Company, a division of Farrel-Birmingham Co., Inc. Activities will continue in the Rochester division as before and management will remain the same.

Farrel-Birmingham acquired Consolidated in December 1951. During the past three years the firm has maintained high production of important machine tools.



AT A MEETING of the Board of Atlantic Carton Corporation, H. Clinton Atterbury was elected executive vice president of the corporation. Mr. Atterbury has been with the firm for thirty-two years.

William B. Kingsland and Edward C. Herber were elected vice presidents. Mr. Herber is also secretary of the corporation.

Walter E. Turner, president and treasurer, who is semi-retired, will continue to act in an advisory capacity.



C. K. WOODBRIDGE, chairman of the board of directors of Dictaphone Corporation, has been re-elected a member of the National Industrial Conference Board, it has been announced.

The Conference Board, founded in 1916, is an independent and non-profit institution for business and industrial fact finding through scientific research. Its work is supported by more than 3,300 subscribing associates in cluding business organizations, trade associations, government bureaus, labor unions, libraries, individuals, and colleges and universities.



A NEW LINE of specific gravity meters for liquid solutions, mixtures and slurries has just been announced by The Bristol Company, Waterbury.

These meters operate by comparing the pressure necessary to displace a given head of the sample liquid in a bubbler pipe, with the pressure necessary to displace an equivalent head of water. The instruments used for this purpose can be calibrated directly in terms of specific gravity, Twaddell units, degrees Baumé or other appropriate units.

Further details are available from The Bristol Company, Waterbury 20. A COMPLETE ASSORTMENT of home sewing needles in various styles and sizes has been introduced by the Oakville Company Division of Scovill Manufacturing Company. It will be marketed under the well-known trade name, Clinton.

The unique package, which contains 50 needles, features a convenient sliding panel which allows easy access to the needles while providing a permanent place to store them when not in use.

The needles are grouped on a special sliding insert which is covered with a clear plastic material on which are printed the names of the various types of needles for easy identification and selection.



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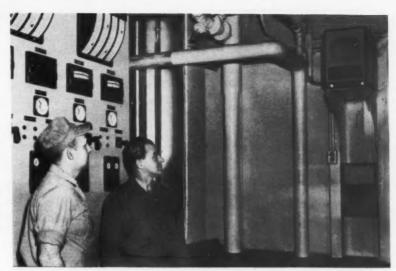
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THE STATE'S FIRST industrial television hook-up to be used in an electric utility power plant has recently been installed by the Connecticut Light & Power Company in its Montville plant on the Thames River.

The hook-up consists of a television camera, power unit, and monitor, or what is known as a viewing screen. Use of the system now enables CL&P

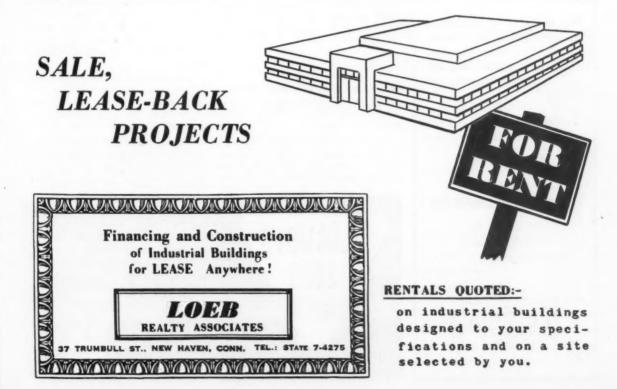


THE INDUSTRIAL TELEVISION system which has been installed at The Connecticut Light and Power Company's Montville plant provides boiler firemen, such as Longin J. Sobanski, left, and Richard E. Hastings, with a clear and continuous view of burning conditions inside the furnace.

to operate one of its Montville boilers with greater economy, control and safety.

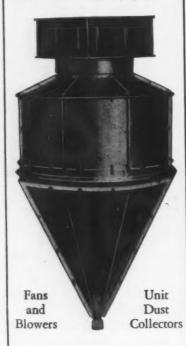
The Montville television system is known as closed circuit. The signal is

transmitted along a coaxial cable which connects the camera and the viewer. It is impossible for the picture to appear on any non-connected viewer.



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The television camera at Montville is mounted near the top of a 147 foot high boiler with the lens pointed at a three inch diameter window in the furnace roof. Conditions can be seen down in the boiler's combustion chamber, a distance of approximately 80 feet. The monitor has a ten inch screen and receives black and white pictures. The hook-up allows the operator in charge of the boiler to have a clear and continuous view of the inside of the furnace.



ENTHONE, INC., manufacturers of chemical products for metal finishing has announced a change in the name of its division formerly known as Conn. Metalcraft, Inc. The new name will be Comco, Inc. This corporation has been engaged in the design and manufacture of plating racks, fixtures, filters, plastic tanks, ventilating ducts and in the sale of general equipment for the electroplating industry.

Simultaneously, it has been announced that the new division has developed a new series of cartridge type filter units designed especially for the electroplating and electroforming industries. The units are available in a variety of models ranging from 100 gallons to 5,000 gallons or more perhour. An illustrated brochure is available from the company describing these units.



JOHN E. COUTTS has been promoted to the position of purchasing agent at The Seamless Rubber Company, New Haven.

Mr. Coutts, who has been a member of the Seamless organization since 1941, succeeds the late William H. Otersen, Jr. Announcement of the pro-

motion was made by J. Lawrence Pond, vice president in charge of purchasing.

Mr. Courts worked first in the book-keeping department of Seamless and has been assistant purchasing agent since 1945. He is a member of the New Haven and Connecticut Chapters of the National Association of Purchasing Agents.



AN ELABORATE new precision machining brochure depicting actual case histories of routine, intricate and seemingly impossible special machining projects recently completed has been issued by Connecticut Mechanical Industries, Inc., of Hartford.

One of the highlights of the catalog is a graphic description of how individual tooling problems were overcome, how minute tolerances were faithfully met, and how CMI saved both time and money for the manufacturer.

Featured also in the catalog is a list of the facilities which have made CMI the largest tool and special machining subcontract organization in New England.



TWENTY-SIX employees of Handy & Harman, refiners and fabricators of gold, silver, and their alloys, were honored at a service award dinner recently at the Stratfield Hotel. All are employees of the company's Bridgeport plant.

Heading the list of honored employes was Robert H. Leach, a member of the Board of Directors of Handy & Harman. He completed 40 years with the company last year.

Six employees received awards in recognition of completing a quarter of a century of service with the firm. They are Raymond T. Beaudin, John G.



Molloy, George R. Montambo, Charles A. Stager, Gustave R. Wettergren and Frank Yacco.

* * *

CHARLES E. CROWLEY, president of the Alsop Engineering Corporation, Milldale, recently announced to company employees that most departments would start working a '44-hour week. "We are aiming at a 40-hour work week eventually," he said, "because it has been found that the 40-hour week is the 'ideal' work-week in industry from the standpoint of production and cost efficiency."

Mr. Crowley informed employees that certain wage adjustments would also be put into effect at the same time as the reduced work week.



A REGIONAL OFFICE has been opened in Hartford by the American Arbitration Association, a national organization of trained arbitrators of labor-management disputes. According to J. Noble Braden, executive vice president of the association, the Hartford office was found necessary because of the increased demand for the group's services in that area.

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A COMPLETE LIST of state labor statistics covering the years 1938 through the first seven months of 1954 has been compiled and put into book form by the Connecticut Labor Department.

Covered by figures and charts in the book are compilations through each year of employment, unemployment, wages, hours, hourly earnings, work stoppages and work injuries.

Labor Commissioner John J. Egan said the new book was prepared to meet the demand for requests for historical data of the state. These requests, he said, have been increasing in recent years, necessitating an increasing work load. The books are available at the Labor Department's offices on Farmington Avenue.



ROBERT P. STACY, vice president of the Connecticut Light and Power Company, has been elected chairman of the Connecticut Section of the New England Council at its annual session held recently in Boston.

Elected vice chairman was Laurence S. Stone of New Haven, general commercial manager of Southern New England Telephone Company and Gra-

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- Office Procedures
- Personnel Administration

UPON REQUEST WE WILL GLADLY SEND, WITHOUT OBLIGATION, A COPY OF OUR FREE BOOKLET, "AN IMPLEMENT TO SOUND MANAGEMENT."

*STAMFORD, CONNECTICUT

THOMAS W. HALL COMPANY

INCORPORATED

Stamford, Connecticut



Printing, Newspaper

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Paper Converting Equipment
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Cabinets
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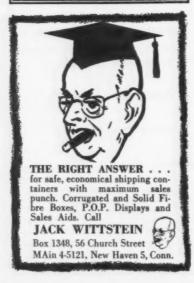
Plans

RICHARD S. A WINSHIP A

NEWTOWN, CONN



Sales and Merchandising Consultant



ham R. Treadway, vice president of the Connecticut Bank and Trust Company, was named treasurer.



THE SILEX COMPANY, Hartford, has announced the move of its glass-ware products assembly operation from Hartford to a new branch plant in Muskogee, Oklahoma.

Remaining in Hartford will be the operation connected with the manufacture of plastic and metal components for coffee makers and servers as well as ranges, irons and other metal and electrical products made by the company.

S. M. Ford, Silex President, said that the assembly of glassware products by Silex in Muskogee is "a natural move for the company." He pointed out that nearly all of the Pyrex glass for these products had been shipped from Corning Glass Works in Muskogee for assembly in Hartford.



DONALD H. CULVER has been appointed assistant treasurer of United Aircraft Corporation by the executive committee of United's board of directors, H. M. Horner, president, has announced.

The promotion of Mr. Culver, who was divisional auditor of Pratt & Whitney Aircraft division, is one of three appointments announced as a result of executive committee action.

Albert S. Roberts, who held the post of assistant to the divisional controller, of Pratt & Whitney Aircraft has been appointed divisional auditor of that division.

Wilbur Emmons, who has been Pratt & Whitney's facilities accountant, was appointed assistant divisional auditor. Joseph P. O'Brien has been named assistant to the divisional controller, Pratt & Whitney, and William O. Rollinson has been promoted to the post of facilities accountant.

* * *

DAVID J. CROMBIE has been appointed a vice president of Underwood Corporation where he will be in charge of manufacturing, it has been announced by P. D. Wagoner, chairman.

Since joining the company in 1929 as a mail clerk, Mr. Crombie has advanced through the assembly, engineering, personnel and manufacturing departments. Before his transfer to New York as assistant to the vice president in charge of manufacturing, he

served as assistant works manager at the company's Hartford factory.

A 1938 graduate of Fordham College, he received a masters degree in philosophy and was an instructor there in philosophy for two years.

* * *

MANUFACTURE of fine-grain phosphor bronzes having better fatigue life, increased formability, and at no sacrifice in yield strength or proportional limit, has been announced by The American Brass Company. The new phosphor bronzes, which will be marketed under the trade name "Duraflex" were developed by the company's technical and production departments after several years of study and experimentation.

John R. Freeman, Jr., vice president—metallurgy and research for The American Brass Company, in releasing news of the development, said, "We believe phosphor bronze alloys produced in this manner are so far superior to conventional material that they warrant a special name. That is why we are calling them 'Duraflex'."

* * *

A NEW SERIES of rotary motorreversing switches, extremely small for their capacity, has been developed by The Hart Manufacturing Company, it has been announced.

Designed for control of single phase motors up to two horsepower, the new "Diamond H" switches are designed for use with fans, grinders, pipe threading machines, home workshop equipment and other power tools and similar applications.

The new switches are said to be ruggedly built and equipped with spade terminals for easy wiring. Spindles may be extended through the back of the base, if desired, to provide unitized control of louvers, dampers or other equipment or to permit ganging of switches.

* * *

ACCORDING TO the Commerce Department's Office of Business Economics, Connecticut began the new year with a bigger net gain over 1953 in the number of business firms operating within its borders than all but 13 of the other states.

Every one of these states is larger than Connecticut in both size and population. Connecticut opened the year with 900 more businesses than it had a year earlier. Its total became 63,500, 14,200 more businesses than the state had in 1946.



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miller phosphor bronze and trembronze

A new high-speed 4 HI mill, for the production of thin gauge metal from .002 upward, has been added to our Rolling Mill facilities. It broadens our scope of quality metal production—enables us to meet a broader range of individual requirements for Phosphor Bronze and Trembronze.

Personalized Service, and Uniform Quality, have been MUSTS with Miller for more than 100 years of successful metal manufacturing. Backed by a thorough knowledge of metal fabrication problems—the use of only highest grade raw materials—quality control of all processing operations—and careful checking with the most modern testing facilities—Miller Phosphor Bronze and Trembronze have brought praise from users for their high tensile strength, lasting flexibility and uniformity.

Miller Phosphor Bronze and Trembronze are available in strips and rolls, in widths from ½". Whatever your requirements, you can depend upon your specifications being rigidly adhered to.

THE **miller** COMPANY SINCE 1844

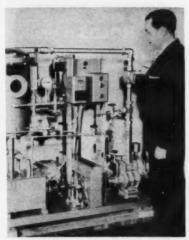
ROLLING MILL DIVISION . MERIDEN . CONNECTICUT



There's usually one black sheep in every crowd!

Employers Need FIDELITY BONDS

HARTFORD, CONNECTICUT



THE BOWSER DEGASIFIER, one of a line of oil processing products recently transferred from Fort Wayne, Indiana to Terryville. Denis H. Lopez, project engineer is shown inspecting the unit.

REVERSING a much talked about trend of industry leaving New England, Bowser, Inc. has announced that it is moving its Degasifying and Dehydrating Division to Terryville from Fort Wayne, Indiana.

Manufacture, engineering, sales and advertising of the former Indiana operation will be handled by Bowser Technical Refrigeration Division,

Bowser products to be added to the Terryville plant's manufacturing operations are used by public utilities and industry to clean, stabilize, dehydrate and densify electrical and other oils.

and degasify electrical and other oils.

Herman I. Rudman of Bowser Technical Refrigeration will head national sales for the new line. Denis H. Lopez, project engineer, who has been transferred from the Fort Wayne plant, will head engineering activities.

ELIMINATION of usual hand twisting and tinning following the Artos operation in the bonding of stranded conductors is now possible with newly developed plastic insulated stranded wires which can be consistently and satisfactorily bonded during the cutting and stripping process by means of induction heating, according to William Brand & Co., Inc., Willimantic, who conceived and initiated a study which has led to the development of the new wires.

Turbo DD wires, which meet the requirements of the Underwriters' Laboratories and various applicable military specifications, are the product of twelve months' research into the erratic results originally obtained with

the induction heating unit. Tests were conducted at all levels, in the William Brand plant, at the plant of the unit manufacturer, and by users of commercial and military wires.

A bulletin, No. 54-102 has been prepared to give additional information on the process, and is available from the Technical Information Dept., William Brand & Co., Inc., Willimantic.

THE STERLING ENGINEERING

CORP. of Winsted has announced a new expansion program with the acquisition of three new giant Keller machines.

Sterling's constant aim in acquiring new precision equipment is to increase its already diversified machining and tool building services for manufacturers throughout the country.

Among the varied work done by the company has been drop hammer dies for oil well drills, dies for Chevro-





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"Federal" Wiping Cloths

For Every Cleaning and Polishing Job in Industry

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EAST AND WATER STREETS
NEW HAVEN, CONNECTICUT

let bumper guards, dies for Lincoln taillight and tailpipe assemblies, spars for Sikorsky helicopters, struts for Chance-Vought Navy Cutlass F7U jet fighters, hubs and blades for Kaman helicopters, dies for Pratt & Whitney jet engines, drop hammer dies for Republic Thunderjets, molds for Philco radio cabinets, etc.

* * *

THE APPOINTMENT of George F. Mayforth as assistant superintendent at the Singer Manufacturing Company, Bridgeport, was announced recently by Lawrence E. Hough, works manager.

Mr. Mayforth joined the Singer company in 1946 as a process engineer. In 1949 he was in charge of reengineering sewing machine assembly and methods improvement, and in 1953 he was assigned as project engineer on special instrument work. He is a graduate of Carnegie Tech with a mechanical engineering degree.

* * *

THE ELECTION of Willard H. Sahloff as a vice president of the General Electric Company has been announced by the company.

Mr. Sahloff is general manager of the G-E small appliance division which has its headquarters in Bridge-

Mr. Sahloff is a native of Kingston, New York, and a graduate of Rutgers University. He has been general manager of the small appliance division since April, 1953.

* * *

MITCHELL CHEMICAL CO., Southport, was recently awarded a plaque by the Chemical Specialties Manufacturers Association, Inc., New York, for packaging of "Gun Guard" gun and reel oil.

The firm manufactures a full line of Gun Guard products, including gun blue, rust remover, gun and reel oil and sprays and powder solvents. The industrial products division of the firm is the Mitchell-Bradford Chemical Co., manufacturers of protective finishes and heat treating salts for metals.

The company has recently announced plans to move its plant to Milford, and has already begun construction of a \$52,000 plant on Wampus Lane.

* * *

THE SALE of Ernst Bischoff Co., Inc., Ivoryton, to Miles Laboratories,



NEW LIQUID SYNTHETIC DETERGENT

CINDET can be used in hard or soft water for hundreds of cleaning needs. It LOOSENS dirt quickly, LIFTING IT AWAY AND HOLDING IT IN SUSPENSION in a mass of creamy suds. Removes stubborn stains, rubber marks.

CINDET works fost, dries quickly, can be used safely on anything water itself won't harm—including the user's skin. Use CINDET to strip old water emulsion waxes from floors quickly and surely, AND FOR ALL GENERAL CLEANING PURPOSES.

CINDET is approved by the Rubber Manufacturers' Division of the Rubber Manufacturers' Association.

Write for Dolge literature on CINDET, and have your DOLGE SERVICE MAN demonstrate its easy, economical use.





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INTERSTATE INDUSTRIAL PROTECTION CO.

114 STATE STREET BRIDGEPORT 3, CONNECTICUT EDISON 3-4740 Inc., of Elkhart, Indiana, has recently been announced.

Dr. Edward K. Harvill, Essex, vice president and director of research at Bischoff for the past seven years, said that Bischoff will be operated as a subsidiary of Miles Laboratories and will continue to manufacture the products that they do at the present time.

Bischoff, which has been a family owned corporation, has been operating in Ivoryton for the past 15 years. They manufacture pharmaceuticals which will augment the products produced by Miles Laboratories.



DIRECTORS of The Kerite Company, Seymour, have elected Chester R. R. Harris to the post of chairman of the Board of Directors and chief executive, and Theodore O. Rudd, president.

Kerite, now completing its 100th anniversary year, has been a pioneer in the field of insulated wire and cable—first for telegraphic communication and more recently for unusual power requirements of atomic energy plants. Since 1943, the company has greatly enlarged and modernized its plant and equipment at Seymour, and an active research and development department is maintained to keep its products in step with new types of installations for industrial, railroad and power customers.

Mr. Rudd, who becomes Kerite's fifth president, was born at Media, Pa. After graduation from Sheffield Scientific School, Yale University, he spent 18 months as a cadet engineer and worked in the operating department of the Philadelphia Electric Company. He joined Kerite in 1926 as sales engineer, became vice president in 1945, and a director the following year.

Mr. Harris was graduated from Pratt Institute, Brooklyn, as an electrical engineer in 1905, he began work with Western Electric. He transferred to Western Union in 1910, and to Kerite in 1917 as an assistant to President Richard DeWolfe Brixey. In 1927 he became vice president of the company and because of Mr. Brixey's ill health he carried the major burden of its management. He was elected to the presidency in 1943. He also has been serving as treasurer and will continue to retain this position.



CHARLES B. HAMILL has retired after 34 years as an executive in the



Representing:

Darco Department Atlas Powder Company

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Dicalite Division
Great Lakes Carbon Corp.

E. I. Du Pont de Nemours & Co., Inc. Electrochemicals Department Federated Metals Division American Smelting & Refining Co.

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R. O. Hull & Company

Meadowbrook Corporation

Seymour Manufacturing Co.

You can save the time, money and bother of "shopping around" for industrial plating chemicals. Rely on ENTHONE... a single local reliable source for all your plating needs, as near as your telephone. You can be sure of prompt, courteous service, and — if required — our staff of Chemical Engineers is available to help with your chemical problems. In addition, as part of our complete service, the Connecticut Metaleraft Division of ENTHONE, Inc. offers you a full line of electroplating and metal finishing equipment and supplies.



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NEW HAVEN

ENTHONE

CONNECTICUT

the time of his retirement he was executive vice president of the LaResista

Corset Company.

Born in Washington, D. C., Mr. Hamill attended the Rensselaer Polytechnic Institute in Troy, New York, where he received a degree in civil engineering. In 1921 he joined the Warner Brothers corset firm in Bridgeport, marking the beginning of his career in that industry. He took over the LaResista company in 1928. He

corset industry in Bridgeport. Until has occupied executive positions in that firm and allied companies ever

STUART A. LOVERIDGE has been named president of Autoyre Co., Oakville, world's largest manufacturer of stamped and polished bathroom fittings. Autoyre is a subsidiary of Ekco Products Co., Chicago.

A life-long New England resident, Mr. Loveridge succeeds Philip B. Shailer, who resigned to devote full time to his Mexican and Florida interests. The new executive was elevated from vice president in charge of



A TESTIMONIAL DINNER was held recently at the Hotel Elton, Waterbury, honoring John P. Coe for his service to the Naugatuck Chemical Division of the U.S. Rubber Com-

Mr. Coe, a vice president of the company and formerly general manager of the Naugatuck Chemical division, is currently on special assignment, having been appointed to handle the company's interests in the negotiations for the transfer of synthetic rubber plants from the government to private industry. Recognized as the company's top manufacturing chemist, his role in the development of the country's synthetic rubber industry made him a natural choice for this assignment.

Mr. Coe began his 41 years of service with U. S. Rubber Co. at the Indianapolis tire plant in 1913, after his graduation from Massachusetts Institute of Technology as a chemical engineer. After some years of service at the general laboratories and other locations, he rose to a position in charge of all tire research and development for the company.

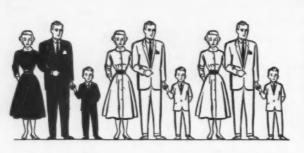
In 1930 he joined Naugatuck Chemical as assistant to the general manager, becoming factory manager in October 1931. He later progressed to the positions of general sales manager and general manager.

In 1952 Mr. Coe received the annual award of the Commercial Chemical Development Association for outstandstanding accomplishment, one of the highest honors of the chemical industry.



THE APPOINTMENT of Norman H. Perreault as manager of the Reliance Steel Division, Eastern Plant, Hamden, has recently been announced.

Mr. Perreault will supervise warehouse operations and continue in charge of the plant's order-service department. He has served in the latter capacity since the Eastern Plant was opened in 1949.



One CMS family in every three had a doctor's bill (for surgery, maternity, in-hospital medical care) paid by CMS in 1954.

In all, six and a half million dollars were paid for 130,000 claims.

And the CMS payment covered the doctor's entire bill for well over half of these Members, because they were entitled to SERVICE BENE-FITS—an exclusive feature of CMS.

If your firm has CMS, you may be sure you and your employees have the best available protection. If not, full information is available to you. Write or telephone CMS.



Connecticut's Career Building Opportunities For Youth

(Continued from page 20)

true civic spiritedness, industrial executives can work with the schools and social agencies of each community to prepare youth for a career in industry that will be rewarding to the worker, highly satisfactory to management, and contributory to better community, state and national life.

The Pre-employment Program consisting of adequate vocational guidance, work-study programs and the development of necessary and valuable understandings and attitudes is the first step. Adequate procedures for induction, job adjustment and on-thejob training must be available to the youth when he goes into industry after leaving school and college. When he has become a member of industry's team, he then must have post-employment opportunities which will permit him to advance year by year to the fullest extent possible. Granted these factors, Connecticut industry can pro-

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vide untold career building opportunities for youth. From beginning to end, the successful creation of these factors depends upon the further development and perpetuation of increased understanding, confidence and cooperation between industry and education here in Connecticut.

You, as leading industrialists of this great State, have a job to do and a contribution to make—and it is in keeping with the tradition of education-industry cooperation long established in Connecticut. It's a day-to-day job—day after day.

Sacrifice will be involved—in greater or lesser degree as the case may be. But the results will prove the worthwhileness of your sacrifice.

Let me conclude with a brief story illustrating this matter of sacrifice.

A pig and a chicken were walking down a street together when they came upon a fine billboard sign advertising bacon and eggs. The chicken was extremely enthusiastic about the sign. The pig looked at it and said—"What's a day's work for you, my dear, represents quite a sacrifice for me!"

Lower Price Only Half The Story



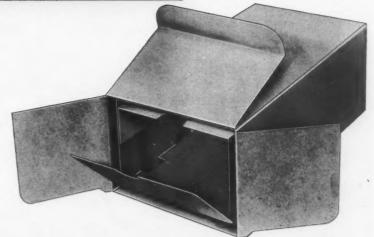
The new Town Hall in Somers, Connecticut was equipped with office furniture from Barney's. According to a member of the Town's Building Committee: "Not only was Barney's able to supply us with the type of equipment we wanted at a lower price, but every courtesy and service was extended to us from start to finish".



Office Furniture-Factory Equipment 450 Front St. Phone JAckson 2-6221

Once Used-Always Used... Robertson Cushion Box*

- Double-wall construction prevents breakage
- Packaging costs reduced
- Packaging speeds increased
- Adaptable to two-part products
- Offers special features for display



For FURTHER INFORMATION about Robertson Cushion and Robertson Partition Boxes please write Robertson Paper Box Company, Inc., Montville, Conn.



ROBERTSON PAPER BOX CO., INC.

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Robertson SINCE 1850

does everything

Creates its own patented designs, Makes

ented designs. Makes its own paperboard, dies and inks. Prints, cuts, folds and glues.

*Robertson Cushion Boxes are made under U.S. Patents 2,513,902 - 2,533,070 and pending applications.

The Application of Standard Data to Office Procedure

(Continued from page 13)

staff was well trained in this method.

However, MTM has been used for spot checking some of our standard elemental times both in the office and in the shop, just to be sure that we were not going in the wrong direction. The overall results of those checks have proven to be quite revealing. We have been able to consistently find a close correlation between our standard data times and those arrived at through MTM.

Concluding Hints On Procedure

In reviewing our office incentive plan with the idea of pointing out what other people about to start on such a program might expect, I find several important points.

Whether to use MTM or Standard Data to develop these standards is a question which decides itself, in my mind, on how well your time study personnel is trained in either method.

Actually I think that MTM and Standard Data will both be required to some degree since so many of the office operations involve a certain amount of machine time.

I also believe that time study personnel accustomed to job shop production problems will find it easier to set up an office incentive program.

I cannot stress enough the need for carefully selecting time study personnel. These people must be the most patient and tactful available. The field of office incentives is still relatively new and few people are familiar with incentive rates, standard hours, etc. They need to be nursed along and educated to understand this strange new language.

In conclusion, let me plug hard for the whole field of office incentives. I make no claim to being an expert on this subject, but I do know from this very real experience that office incentives can and do work well.

The application of office incentives provides a chance for us to make available to the white collar worker the same advantage the industrial worker has, namely, to increase earnings by increasing productivity, to have some fair and inspiring measurement of his individual worth on the job.

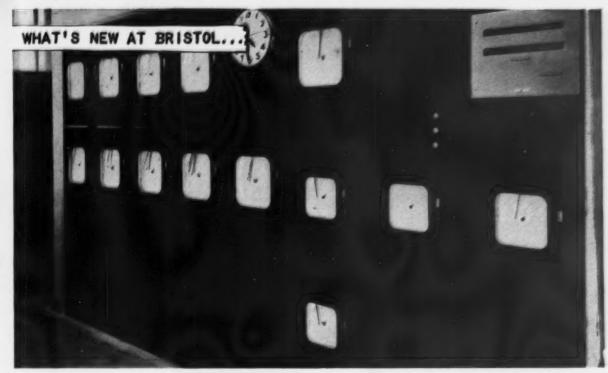
Office incentive plans are one phase of the job we face. Hand in hand must go office methods improvement, increased mechanization of office paper work activities, and the development of good sound human relations programs for the office worker.

We are standing at the threshold of a great opportunity. For the industrial engineer, it represents the "coming of age" which is the normal outgrowth of his success in the industrial worker field. It represents an opportunity for some new and original thinking on his part.

The challenge is given and the results and rewards will be won by accepting the challenge and further extending the contribution of the industrial engineer to the American way of living.

Success or failure? Most of it depends on you.





IN SAN FRANCISCO. Control panel at the new Point Richmond Holder Station of the Pacific Gas and Electric Co. The Bristol Metameter Receivers on this panel record readings of flow and pressure at focal points of load in the natural gas distribution and transmission systems for San Francisco Bay section.

This installation is part of an elaborate system of Metameter Telemetering and remote control, involving distances up to 50 miles, used on this company's far flung network of pipe lines throughout northern and central California. This company is using Metameters that have been in operation since 1935.

From California to New England ... it's Bristol all the way

For over 20 years, the Bristol Metameter Telemeter has been recognized throughout the nation as the finest and most reliable instrument of its kind.

That's why today the Metameter is the most widely used instrument in the telemetering field.

From coast to coast, the Metameter has been serving the needs of oil and gas men everywhere. Find out how the Metameter can solve your measurement, recording or control problem, too. Write today for our free 40-page Bulletin M1710. The Bristol Company, 163 Bristol Road, Waterbury, Conn.



IN SPRINGFIELD, MASS. Dispatching Office of Northeastern Gas Transmission Co., in Springfield, Mass. Pressure readings from six New England points are received by the two Time-Multiplex Receivers shown on the bottom of the panel and individually recorded by the 9 Metameter Receivers. With the new Bristol Multiplexing equipment, up to 15 readings can be transmitted over a single circuit. Thus, tremendous savings are made in circuit costs.

IT'S MADE IN CONNECTICUT

BRISTOL

LOOK FOR OUTSTANDING NEW DEVELOPMENTS FROM BRISTOL

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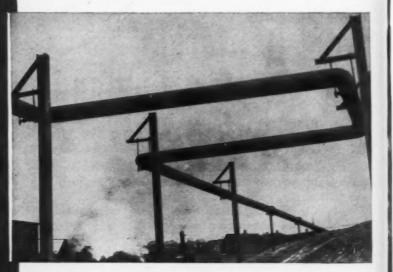
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the needs of Connecticut industry for almost a century. If your plant needs power piping, heating, sprinklers or plumbing, our experience can be of significant effect by helping you in both modernizing existing systems or original installation in new construction.



ETT-BISHOP PIPING Co.

Contractors Since 1858

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FOREIGN TRADE

By EDWARD M. MAMULSKI Traffic Manager

Plans for the World Trade Center in New England

PLANS have been organized for the establishment in Boston of a World Trade Center for New England, a non-profit association. The primary purpose will be "to provide a meeting place and service facilities for buyers and sellers of goods moving in international trade." This Center will "seek to bring together in a suitable location, buyers and sellers of manufactured goods and raw materials mov-

ing in world trade, representatives of business, finance, and of public and private agencies and organizations, to stimulate and promote international trade." It will "provide facilities and services useful to business men of New England, from other parts of the country and from abroad, and personnel of foreign embassies, consulates and trade missions."

This organization is planned to be

fully representative of all New England's interest in the export of manufactured goods and the imports of foreign raw materials. To accomplish this objective several types of memberships will be sought in all the New England states. The 100-man board of directors will represent each of the six states. The executive committee will consist of 27 directors of which all six states will be eligible for representation. Each New England Governor, and each member of the New England delegation in Congress will be invited to serve as honorary trustees of the new organization to insure the regional character of the World Trade

Patterned after the highly successful International House and International Trade Mart in New Orleans, it is expected that the World Trade Center in New England, located in Boston, will be in operation the early part of this year.

St. Lawrence Seaway Estimated Tonnage

Various estimates have been given of the probable amount of tonnage which will be transported on the new

Scouting for Incapsulated Coils?



DANO MAKES <u>Both</u>

Dano, makers of a wide variety of coils is fully equipped to meet the increasing demand for these special coils. Keeping pace with modern design, Dano offers incapsulated coils with tough, molded covers that spell extra electrical insulation with freedom from moisture.

Every Dano Coil is custom-made to your specific requirements. Call or write today, and Dano's quote will be on the way!



Dano Incapsulated Coils

OTHER DANO COILS ARE:

Coils for High Temperature Application
Bakelite Bobbin • Cotton Interweave
Form Wound • Paper Section
Acetate Bobbin

Also, Transformers Made to Order

THE DANO ELECTRIC CO.

MAIN ST., WINSTED, CONN.

Your Elevators Are Production Machines!

When planning new production equipment, by all means include new elevators . . . designed in every way as modern and efficient as the machine tools and materials handling equipment you intend to buy.

Old elevators give out without notice. And even short elevator stoppages can cut deep into the very savings your new machines are expected to make. Only continuous production pays off these days!

59th Year

Manfd. By THE EASTERN MACHINERY CO.



Factory: NEW HAVEN CONN.

PASSENGER • FREIGHT • ELECTRIC • OILDRAULIC®

Installation-Inspection-Repairs-Maintenance

BOILERS BY
Boiler Building
Experience

WATER TUBE BOILERS
Capacities: 3,000 to 100,000 lbs.
FIRE TUBE BOILERS
Capacities: 25 HP to 600 HP
BOILER REPAIRING & REBUILDING
Certified ASME Code Repairs
—Retubing—Rebuilding

THE BIGELOW
COMPANY
New Haven 3, Conn.
Established 1833
REFERENTATION THROUGHOUT NEW ENGLAND FOR MORE THAN A CENTURY

St. Lawrence Seaway. Most widely-quoted estimates are about 50 million tons annually. However, this amount would not be reached during the first few years after completion of the seaway project. At the present time approximately 11 million tons are transported yearly on the existing channel. When the tonnage reaches 50 million tons yearly this would then represent over one-quarter more than the tonnage carried on the Panama Canal.

At the present time heavy laden ocean ships with cargoes of the world enter into the St. Lawrence River and dock at Montreal 1,000 miles from the Atlantic Ocean. The channel is now limited to 3,000-ton vessels. It is expected freighters of 7,000-ton capacity and possibly more will be able to navigate the seaway when construction has been completed.

Following the successful conclusion of discussions between the Governments of Canada and United States on required intergovernmental measures, the way is now clear for action on both sides of the boundary in the construction of deep water facilities from Lake Erie to Montreal. Construction of the United States seaway installations will probably begin in the spring of this year. It is expected that construction will be completed by the end of 1958.

Revised Port Report

"The Ports of Southern New England", a revised report covering six ports is now available. It has been issued as No. 4 of the Port Series and has been jointly prepared and published by the Board of Engineers for Rivers and Harbors of the Army Corps of Engineers and the Maritime Commission The four Connecticut ports included are Bridgeport, New Haven, New London and Stamford. The other ports are Fall River, Mass., and Providence, R. I.

Chapters include port operation and administration, port facilities and services, port and terminal charges, volume and flow of commerce, and other communication facilities such as steamship lines, railroads and airlines.

This revised report can be obtained for \$2.00 from the Superintendent of Documents, Government Printing Office, Washington, D. C.

ACCOUNTING HINTS

Contributed by the Waterbury Chapter National Association of Cost Accountants to stimulate the use of better accounting techniques in industry.

The Renegotiation Act of 1951-Standard Commercial Articles Exemption

By ROBERT A. LaPLANTE

THE Renegotiation Act of 1951 which became effective January 1, 1951 has been extended to receipts or accruals from certain prime contracts and sub-contracts to December 31, 1954.

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General modifications and revisions have been incorporated in the law extending the Act.

One of the most important is the exemption concerning "Standard Commercial Articles". For this reason, it is believed that the provisions of this exemption should be brought to the attention of the managements of Connecticut Industry so that the effect of this exemption in renegotiation proceedings may be carefully evaluated.

Prime and subcontracts for such articles are exempt to the extent of the amounts received or accrued thereunder after December 31, 1953, unless the Renegotiation Board makes a specific finding that competitive conditions affecting the sale of any such article "are such as will not reasonably prevent excessive profits".

This new statutory exemption requires the contractors to file certain information pertaining to its sales of articles which it considers to be within the exemption. Within six months after such filing the Board will either (a) make a finding that competitive conditions were sufficient to prevent excessive profits, in which event the exemption will apply, or (b) make a finding that competitive conditions were insufficient, in which event the exemption will not apply. If the Board takes no action with respect to the filing, the exemption will apply.

There are two ways to determine

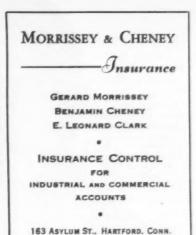
whether any product you sell is a standard commercial article. Is the article one which is customarily maintained in stock by the manufacturer or by his dealers or distributors? If so, it is a standard commercial article within the meaning of the Act. This refers to stock maintained by the seller, not the purchaser; in this respect this definition differs from the "stock item" exemption described in section 1455.6 (b) of the Board's regulations.

The alternative defintion of a standard commercial article is as follows: Is the article one which is manufactured and sold by more than two unrelated companies for general civilian industrial or commercial use, or is it identical "in every material respect" with such an article? To be identical in every material respect, it must be an article "of the same kind, manufactured of the same or substitute materials, and having the same industrial or commercial use or uses, without necessarily being of identical specifications."

The exemption of standard commercial articles applies to contracts and subcontracts for new durable productive equipment as well as to any other contracts or subcontracts.

Additional details concerning this exemption may be obtained from the Renegotiation Board, Washington 25, D. C.

It is important that all contractors evaluate their sales to the government by applying the two definitions cited above so that sales coming within the definitions will be exempted from renegotiation proceedings.







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AT HOME-Colerado with wife, Florence, and their English Setter in the home they own at 213 Mansfield Ave., Willimantic. On the radio is picture of son Herman, Jr., now in his second year at Providence College. Summers, Herman Jr. works for American Thread in the Printing Department.

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BUSINESS TIPS

from

School of Business Administration University of Connecticut

Personnel Research

by ROGER STARK, Assistant Professor of Statistics

In recent years there has been an increase in the quantity and quality of the personnel research conducted by business firms. In view of what is being accomplished it is likely that this type of research will, in time, become commonplace among large and medium-sized firms.

The Nature of Research

There are three steps which can be distinguished in research: observation, the development of a theory based on the observation, and the systematic testing of the theory. Not all research includes all three steps. In fact, general recognition of the importance for the last step is relatively new in the history of human thought. The systematic testing of theories is an essential step in sound research for the following reasons:

 Most of the theories which arise from observation—even careful observation performed by competent people—prove worthless.

 Some untested theories are not merely worthless when applied, but actually harmful. This is, for example, true of many of the old theories about the treatment of disease.

 When a theory is tested and proved invalid the way is opened for the formulation and testing of new theories, thereby accelerating the development of valid knowledge. The acceptance of unfounded theories, which is encouraged by untested research, retards the development of knowledge.

4. Unverified theories generally

lead to controversy. Such controversies waste energy and create divisions which hinder progress. Furthermore, the initial victory in such controversies does not always go to the side which is right.

When the word "research" is used in this discussion it will refer only to research in which theories are systematically tested.

II

Some of the personnel areas in which research has been conducted are selection, performance evaluation, training, and morale and attitude measurement. These are not, however, the only areas to which such research has or can be applied.

Selection

Any known method of selection will reject some applicants who would have proved desirable employees and will accept some who prove undesirable. Any method of selection must, to

be useful, improve the percentage of satisfactory workers hired. In order to do so, it is necessary to determine which scores, responses, or characteristics are associated with applicants who prove successful employees and which with applicants who prove unsuccessful. Very often a personnel manager arbitrarily decides that certain scores, responses or characteristics are favorable or he may be guided by research conducted at some other firm or the recommendations furnished by the publisher of a test or rating scale. In the absence of his own research he has no other choice. Research which has been done on selection indicates. however, that it is dangerous to assume on theoretical grounds that certain scores, responses or characteristics are favorable for a specific job in a specific department. We often find that what seems to work for one firm, or even one branch of a firm may not work in another. For this reason it is desirable that each firm conduct its own research and that management should be wary of the claims made by test salesmen.

Research on selection methods is generally conducted by administering the selection procedure, which may be a test, an application form, an interviewer's report or anything else on which employment decisions can be based, to a group of applicants or employees. The next step—which in the case of applicants may have to be delayed for an extended period-is to rate the individuals in the group with respect to their merit. This is usually the most difficult step in selection research and if it cannot be done successfully the research fails. The next step is to analyze the data to determine whether certain test scores, responses or characteristics occur more fre-



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quently among the desirable or the undesirable employees than they do among the group as a whole. There are different techniques for performing such analysis. The best results are likely to be obtained by a person who thoroughly understands statistical methods. The next step, and a very important one, is to check the results against another group of employees or applicants. This check is necessary because of the danger present in all research that unusual chance variations may lead to incorrect inferences. For example, one may find that a large percentage of the blue-eyed applicants proved unsatisfatcory. There are two possible explanations for this observation. One is that blue-eyed applicants are poor risks. The other is that blueeyed applicants are as good as applicants in general, but that by chance an unusually large percentage of the potentially unsatisfactory employees in the group happened to have blue eyes. The operation of chance factors is another reason why it is desirable that personnel research be conducted with the assistance of a competent statis-

Most of the readers of this article are familiar with aptitude and achievement tests, but many may not be familiar with some of the other selection devices developed in recent years. A particularly promising device has been the "scorable application blank." The first step in the development of a "scorable application blank" is to analyze the job to determine the type of biographical data which is likely to be associated with desirable and undesirable employees. A preliminary form is then administered to a group of employees or applicants. The next step is to evaluate individuals in the group with respect to their merit as employees and then determine which responses, if any, distinguish between the desirable and undesirable employees. The items which are retained may then be weighted so that a numerical score can be obtained. The new form should then be administered to a new group as a check on unusual chance variations in the original group.

In addition to research on selection devices, studies have been made of interviewer performance. One line of research has been to study the proportion of unsatisfactory applicants hired by different interviewers to discover which interviewers need additional training or should be transferred to other types of work. Studies have also been made of the unsatisfactory applicants hired by interviewers to discover whether a specific interviewer is inclined to be influenced by characteristics which are irrelevant or even unfavorable.

Research has also been directed toward the development of scorable forms on which interviewers can report their observations. The methods followed are similar to those used for the scorable application blank.

Performance Evaluation

As has been previously stated, research on personnel selection requires an accurate method of evaluating employees with respect to merit. Accurate evaluation of employee perform-



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ance is also desirable for sound wage administration and promotion. It seems only logical that management needs to know who are its superior employees so that it can show them suitable recognition, thereby increasing the likelihood that they will remain with the firm and continue to perform satisfactorily. Management also needs to know who its unsatisfactory employees are, so that it can retrain, transfer or take whatever action is necessary to improve their usefulness to the firm. There is good reason to believe that in many cases there is little relationship between the salary and recognition which a worker receives and his performance. For example, a personnel director made a study of the relationship between salary and output for a clerical job for which output records were kept as a matter of course. Much to his astonishment, he found little relationship. If this could happen in a department where individual output data was available, one may well imagine what must happen when no measure of performance is avail-

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A common method of evaluating worker performance is by rating scales on which the supervisor is asked to rate employees as below average, average, above average, superior, etc., on a series of traits. When the results achieved by rating scales of this type have been studied, they have often been found unsatisfactory. One thing that is frequently noted is that many supervisors tend to rate all employees toward the top of the scale so that few employees are rated average or below average. Another defect of this type of rating scale becomes apparent when the ratings of a group of men by several supervisors is analyzed. We often find that a disconcertingly large proportion of the variability is attributable to differences between raters. In other words, this type of rating scale is often unduly influenced by the characteristics of the rater.

A different approach to the problem of rating has been to prepare a form consisting of groups of statements, each group consisting of descriptions of behavior. While some of these descriptions may be apparently unfavorable and some favorable, the favorable statements are designed to appear to be about equally favorable, and the same is true for the unfavorable statements. The supervisor, when he fills out such a form for an employee, has the feeling that he is describing how

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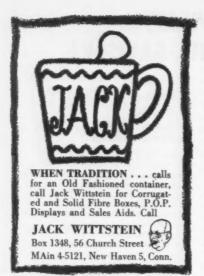
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the employee acts rather than rating him. It has been found that ratings obtained by this type of report show more variability between the people being rated and less between the raters than the type described previously. The method of developing such forms is similar to the method used for developing scorable application blanks. Forms of this type have also been developed for the purpose of selecting employees for upgrading and promotion to supervisory positions.

A method which has been used successfully for selecting "criterion groups" of desirable and undesirable employees for research purposes has been to find a group of employees whose work is known to several supervisors. Each of these supervisors is asked to rank these men in order of merit; the best man being ranked one, the next best, two; etc. It will usually be found the same men are consistently ranked high by all of the supervisors, some are consistently ranked low, and some are ranked high by some supervisors but low by others. By eliminating the men who are not ranked consistently two groups are obtained, one of which should be markedly superior to the other.

Training

Many firms have training programs but few firms have tried to systematically evaluate the results of their program. Studies of this type are a promising field for personnel research. Some research has been done on the results



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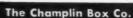


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*Boxed in Wood - Boxed for Good" 45 Bartholomew Ave., Hartford 6, Cann. of supervisory courses in human relations which suggests that many such courses accomplish little.

Research has also been conducted to determine which training methods work best in specific situations.

Attitudes and Morale

Much attention has been devoted in recent years to employee attitudes and morale. Some firms have tried to measure morale by means of questionnaires consisting of fairly direct, straightforward questions. There is good reason to believe that such questionnaires have often failed to disclose unfavorable attitudes and morale, and have failed to disclose the factors responsible for unfavorable attitudes, even though the employees usually are not asked to sign their names to the questionnaires.

A more promising approach has been development of forms similar to the ones previously described for the evaluation of employees. The statements from which the employee is asked to select the ones which best and least

describe his own situation are designed to avoid direct expressions of satisfaction or dissatisfaction. The development of these forms requires two "criterion" groups, one consisting of highly satisfied employees and the other of dissatisfied ones. These groups may be selected by means of intensive interviews over a period of time, or on the basis of such objective criteria as length of service, voluntary resignation, etc.

Another line of research has been directed toward discovering whether group morale can be measured by objective criteria; such as, absentee rates, requests for transfer, visits to the plant dispensary, etc.

III

The preceding section has given a brief description of some of the areas in which personnel research has been conducted. Personnel research should not, however, be confused with testing, performance evaluation, training or attitude measurement. Research is a method of investigation, the essence

of which is that a theory should not be accepted until it has been verified objectively.

There are several lessons which can be learned from the personnel research which has already been conducted. One, what is true for one firm or one department of a firm is not necessarily true for another. Two, success may not come easily and quickly. Human behavior is a difficult subject for research because it is difficult to measure human behavior and it is often difficult to control or account for all of the pertinent factors. Most of the successful work which has been accomplished, has been done with the help of professional advice. Some firms have men trained in psychology, statistics and research on their staff. Others have engaged such a man on a consulting basis or have engaged the services of a consulting firm. Spevcial mention should be made of Richardson, Bellows, Henry and Co., a management consulting firm which has a large number of experienced industrial psychologists on its staff and has achieved an excellent reputation.



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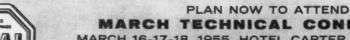
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SPOTLIGHT ON THE FUTURE*

By CHESTER F. OGDEN Manager of Purchases Detroit Edison Company Detroit, Michigan

General Business Conditions

AUTIOUS optimism is the keynote of the January survey of the opinion of Purchasing Executives. Production continues high, with 42% reporting an increase and 47% reporting no change from last month. New orders have slackened slightly, with the number reporting increases the lowest since last August. However, the number reporting a decline of new orders is less than last month, and almost half of the committee members report no change.

Commodity prices are firm to slightly higher, with further evidence of increased competition developing in many lines. Some price increases resulted from "off-white" negotiations to secure prompt delivery of needed materials, while others were general increases announced by manufacturers.

There is further indication that the inventory reduction movement has run its course but there is no "rush" to buy. Industries relying on the automobile companies for business and those who use significant quantities of steel are somewhat apprehensive of the Spring labor negotiations. Few steel users, however, have present plans of materially increasing inventories to cover possible strike periods. They feel, however, that general business conditions could be adversely affected if extended work stoppages result from prolonged labor negotiations.

While Purchasing Agents still expect a good 1955, they have become cautious in their buying policy.

Commodity Prices

Reporting Purchasing Agents state that commodity prices give some indication of creeping higher. More of them than at any time since last August

*Composite opinion of purchasing agents who comprise the N.A.P.A. Business Survey Committee, whose Chairman is Chester F. Ogden, Manager of Purchases, The Detroit Edison Company, Detroit, Michigan.

report higher prices. To offset this, competition is keen and often from unexpected sources. The markets generally are firm, with no large movements either up or down.

Inventories

There is further indication that purchased material inventories are reaching a low point. However, there is little inclination to build inventory in anticipation of possible price increases or strikes that may result from labor negotiations later in the year. Careful inventory control continues and any increases result from the requirements of higher production schedules.

Employment

Very little change is reported in the employment situation this month. In the period ahead, Purchasing Agents do not foresee any marked increase over present employment figures. Some, of course, tie employment to production figures in direct ratio. Others are quick to admit that a stiffening of competition would cause

them to search out ways of eliminating indirect and unnecessary labor costs. In some areas, skilled stenographic and clerical help is reported in short supply. Help hired for the Christmas rush seems to have been well absorbed and no significant unemployment is reported anywhere.

Buying Policy

Conservatism continues to be generally observed in developing buying policy. 93% of the reporting Purchasing Agents are operating on a hand-to-mouth to 60 days policy. In almost all cases, commitments are being limited to the minimum lead time required to assure delivery to meet requirement schedules—and often the supplier who has the least time is awarded the contract.

Specific Commodity Changes

A proportionately high number of items were reported up this month. Aluminum and rubber tires led the list, with many and widespread reports of price increases in these items.

On the up side were: Rubber and rubber tires, stainless steel, aluminum, brass mill products, ball bearings, fuel oil, cutting tools, scrap iron, cotton goods, nickel, molybdenum, cement, sulphite paper, mercury, typewriters and business machines, copper, metal office furniture, fatty acids, sodium sulphate.

Down were: Electric motors, benzol and benzene, tin.

Hard to get: Copper, nickel, cold rolled and galvanized sheets, aluminum, selenium.



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BUSINESS PATTERN

A comprehensive summary of the ups and downs of industrial activity in Connecticut for the thirty day period ending on the 15th day of the second previous month.

◆HE November index of general business activity in Connecticut is estimated at 13% above normal for the second consecutive month. Slight reductions in the employment and construction components offset moderate gains in freight shipments and cotton mill activity with manhours worked remaining unchanged. The United States index of industrial activity increased moderately in November to an estimated 5% above normal, chiefly as a result of substantial gains in metals activity. Improvement in steel has been spurred by rising automobile production and by a revival of inventory purchasing by other steel consuming industries. Preliminary estimates for November indicate further increases in the production of textiles, paper and lumber, and in industrial consumption of electric

In November, the index of factory employment in Connecticut continued its gradual decline to 10% above normal. The present standing is thirteen

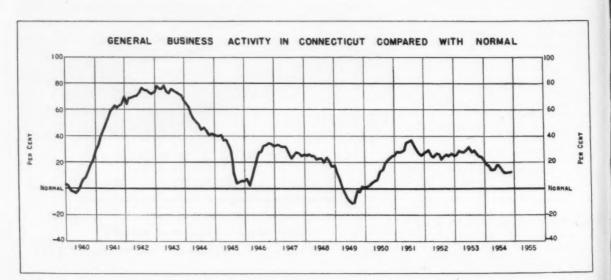
points less than a year ago and eighteen points below June of last year. Manufacturing employment totaled 410,000 in November compared with 453,000 a year earlier. Non-manufacturing employment is now 444,000 against 432,000 in November 1953.

The results of a special survey concerning Connecticur employment has recently been released by the State Department of Labor. Included in the study are many facts about the composition, distribution, age and income of the Labor force in this State. The

following table shows the changes which took place in certain characteristics of employment in Connecticut between March 1953 and March 1954.

The index of manhours worked in Connecticut factories remained unchanged from the preceding month at an estimated 14% above normal. A rise in average weekly hours was offset by a moderate decline in employment. This indicator is currently twenty percentage points below the level that obtained at this time last year. The average work week for Connecticut factory employees in November at 41.0 was the longest so far in 1954. This is slightly higher than the October figure of 40.4 but lower than the 41.9 standing of a year ago. As a result of the longer work week, average weekly earnings increased to \$75.03, also representing the highest level this year. This compares with the \$73.57 figure of a month ago and the \$75.42 of November 1953. Basic hourly earnings edged upward one cent to an all-time high of \$1.77, five cents above the \$1.72 of last year.

	Men		Men	
	March 1953	March 1954	March 1953	March 1954
Force Makeup	65.7%	67.1%	34.3%	32.9%
Medium Age	39.5	39.7	36.6	37.2
Earnings:				
Median	\$76.75	\$72.02	\$44.80	\$44.70
Less than \$40	15.7%	18.9%	40.2%	39.9%
\$40-\$59	12.9%	14.3%	38.6%	40.1%
\$60-\$79	25.8%	27.5%	17.2%	16.2%
\$80-\$99	22.1%	18.3%	2.7%	2.5%
\$100 and over	23.5%	21.0%	1.3%	1.3%



The index of freight shipments originating in eight Connecticut cities for November advanced four percentage points to 23% below normal. Increases of the past three months place the index five percentage points above the 1954 average. However, the level for the past year is some twenty-two points below the 1953 average.

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For November the Bureau of Labor Statistics' consumer price index increased fractionally to 114.6 (1947-1949 = 100). The November advance in the consumer index halted a decline which began in August of this year. A rise of 2.1% in the transportation division, reflecting the introduction of 1955 auto models, was responsible for the overall increase of 0.1 point. At the present level the index is 0.7% below the all-time high set in October 1953.

The consumer price index advanced slightly from early 1952 to October of last year when it reached 2% above the January 1952 base. Since,

there has been a minor decrease to approximately +1% at the present time. Major components of the index have varied more widely with housing costs showing a decided increase. Food prices, on the other hand, have reflected an irregular decline to their lowest point in three years.

Career Opportunities Highlighted by Utility Companies

(Continued from page 9)

Richard F. Moore, Moore Special Tool Co., Bridgeport.

"Industrial Accounting", Ernest R. Dayton and Harold J. Lee, The Russell Manufacturing Co., Middletown; "Materials Handling", Victor G. Muzzulin, Jr., Niles-Bement-Pond Co., West Hartford; "Secretarial", Miss Joyce E. Hutchinson, Yaleco Rubber Co., New Haven; "Chemistry and Chemical Engineering", Joseph A. Schmidlein, American Cyanamid Co., Stamford.

With this classroom aid just beginning to receive the attention and discussion of high school students, it is impossible to estimate what impact the project will have—what gains will eventually result to industry.

The sponsors must also give the undertaking a chance to "settle" before deciding whether changes in approach are advisable in future years.

"It appears to be a necessary and effective operation," their statement declares, "and we think the program will benefit the individual student, the guidance departments which are helping our young people make a correct choice of career and, in time, the industrial concerns of Connecticut."

"Sharing a role in such an effort has its direct benefits to us in looking toward serving a healthy Connecticut industry. But, just as important to us is the deep satisfaction in knowing we are being of some help to those to whom Connecticut's economic future is entrusted," the statement concluded.



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CLARK BROS BOLT CO

Finishing the Foundation Starting the Superstructure

(Continued from page 16)

many years, and we sincerely regret that they are not here with us today.

This was not possible because they are exceptionally busy this month introducing to our customers the greatest sales promotion plan ever undertaken in the history of Wiremold—"The Plug PLUGMOLD Campaign". We salute our Sales staff and promise to do our utmost to back them up with prompt shipments on the new business which is confidently expected as a result of their efforts.

This brings us to another section of our Good Will account, which consists of 1200 Wiremold Distributors and thousands of Wiremold Contractors. All of these Distributors and Contractors have confidence in us and readily accept any product which we recommend. If we serve them well, they will cheerfully pay us fair prices and our future will be secure.

And now there is one final section of our Good Will which needs cultivating, and you are in the best possible position to do it.

I refer, of course, to the people at our plant who are not included in this gathering. Many of them are just as well qualified to be here as any of us are—with one exception: they haven't been with us ten years, and this is strictly a seniority affair. It is not these people that I am thinking of—they are just as good Wiremold boosters as we are—but I refer to those who have not been here long enough to get the spirit of our outfit and others who will be joining us from time to time as "freshmen".

If you believe what I am saying, it will be easy for you to do what I am asking you to do and you will take pleasure in doing it.

To be specific, I am asking you to approve a letter which I have written.

If you do approve it, I want you to carry its message personally to all newcomers who do not know the Wiremold story as well as you do.

A new edition of our booklet "When You Work At Wiremold" is in the making.

I have been asked to write a new letter to serve as a foreword.

It reads as follows:

Is depreciation "anybody's guess?"

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"To Our Wiremold Friends:

"This little book tells about some of the things you may expect when you work at Wiremold and some of the things that are expected of you.

"Our management is dedicated to the philosophy that if you have a share in our enterprise, you will want to do your full part in making it successful.

"The best rule for a business is the Golden Rule and together the price of the price of

"The best rule for a business is the Golden Rule, and together we can make Wiremold a pleasant, profitable place to work in—a place where you will take pride in doing your very best.

"Therefore, we try to treat you as we would like to be treated ourselves. If you are a newcomer and want to find out how this works, ask some of your friends who have been here a long time. Almost half of us have been here ten years or longer.

"It is our ambition to make Wire-mold an outstanding example of what Woodrow Wilson meant early in World War I when he said, 'The highest form of efficiency is the spontaneous cooperation of a free people' and what President Eisenhower had in mind when he said, 'It is the American belief in decency and justice and progress, and the value of individual liberty—because of the rights conferred upon each of us by our Creator—that will carry us through. There must be something in the heart as well as in the head."

If you agree with me that this is the right way to run our Company—and I think you do or you wouldn't be here—I urge that you help me sell the idea to everybody in our Company and keep it sold.

We want to have in our outfit only those people who are interested in making Wiremold a grand Company for all of us, and, as I have said to you on previous occasions, if perchance someone should drift in here who is not interested in helping us to make this dream come true and if we cannot sell him on the Wiremold idea, then let us politely but firmly invite him to drift out again.

Working together, we can make our Company the best in the country. The future will be as bright as we make it.

But we can't do it alone—so let us thank God for Wiremold and ask His help in operating our Company fairly and honestly.

The Bilco Story

(Continued from page 7)

BILCO began its present growth in 1945, after defense restrictions of critical metals were lifted. The company moved into an abandoned wire mesh mill in nearby New Haven, with a production force of 10, and then proceeded to quickly outgrow the mill's 12,000 square feet of floor space.

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The company might have overcome its dilemma by building, but his Connecticut conservatism told Lyons that even the success to which his business was literally galloping didn't warrant taking on this expense. It was better, he decided, to improve the company's financial structure, make certain its base was sound. Even today the Lyons family, after paying themselves a salary, plough the profits back into the burgeoning business.

It wasn't until later—in 1953—that Lyons was able to solve his floor space problem without building a new plant. In nearby West Haven, the Churchward Company, which manufactured "Steelcraft" power boats had ceased operation after a period of receivership. With its 60,000 feet of floor space, numerous unattached buildings and a dock on the West River estuary, it was just what he needed. Lyons took it over.

But right now, space is beginning to become a bit tight, even there. For in addition to the building trade's growing interest in BILCO's basement door, the home handyman seems to be taking to it with increasing enthusiasm. It is right up his alley.

Packaged "knocked down," its components can be assembled in a matter of minutes with a screwdriver. And, counting the time needed to remove a few shingles, attach a piece of flashing, and drill holes for a few lag bolts, the home handyman can install a BILCO basement door, complete with calking, in something under three hours.

Lyons says the "do-it-yourself-er" can cut installation time to a minimum by replacing the lag bolts with threaded studs which can literally be fired into concrete, artificial stone or even structural steel and imbedded so securely that a pull of 3,000 pounds is necessary to dislodge them.

He noted that the Remington Arms Company of Bridgeport makes a tool for this purpose called a stud driver. It is an ultra-safe device which is actuated by a .32 rim fire cartridge that has been adapted to a new use. The gentle crooking of the trigger finger fires a stud of special metal alloy with sufficient force to penetrate three-quarter inch structural steel. The tool may be rented, says Lyons, as one rents a sander, for instance, from a lumber yard or hardware store.

BILCO's sheet steel basement hatchway is a natural for the home handy-(Continued on page 68)

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Pratt & Whitney Div Niles-Bement-Pond Co (Deep Hole) West Hartford	Arrow-Hart & Hegeman Electric Co General Electric Company General Electric Company The Hartford Bridgeport	Eylets, Ferrules and Wiring Terminals American Brass Company The Waterbury
Drilling and Tapping Machinery Hartford Special Machinery Co The Hartford	Electrical Circuit Breakers Federal Electric Products Co Inc Hartford	Eylet Machine Products American Brass Company The Waterbury
Atwater Mfg Co Blakeslee Forging Company The Canewell Mfg Company Hartford	Electrical Conduit Fittings & Grounding Specialties	Ball & Socket Mfg Co The Plume & Atwood Mfg Co Waterbury
Capewell Mfg Company Consolidated Industries Wilcox Crittenden & Co Inc Widdletown	Gillette-Vibber Company The New London Electrical Control Apparatus	Fancy Dress Buttons and Buckles Waterbury Companies Inc Waterbury
Druggists' Rubber Sundries Seamless Rubber Company The New Haven	Federal Electrical Products Co Inc Plainville Electrical Products Co The Plainville	General Electric Company Bridgeport
Duplicating Machines—Automatic Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	A C Gilbert Co Electrical Goods New Haven	Fasteners—Slide & Snap G E Prentice Mfg Co The Kensington Scovill Manufacturing Company (snap and slide fasteners) Waterbury 91 Waterbury 91
Rockbestos Products Corp (asbestos insulated) New Haven	U S Electrical Motors Inc Milford	Felt Auburn Manufacturing Company The (mechani-
Electric Clocks Sessions Clock Co The (alarm, kitchen, occa-	Electrical Outlet and Switch Boxes, and Covers General Electric Company Bridgeport	cal, cut parts) Middletown Drycor Felt Company (paper makers and in- dustrial) Staffordville
sional and office) Forestville Electric—Commutators & Segments Common Flor Man Co. The (rewinding motors)	Electrical Recorders	Felt-All Purpose American Felt Co (Mill & Cutting Plant) Glenville
Cameron Elec Mfg Co The (rewinding motors) Ansonia	Bristol Co The Waterbury Electrical Relays and Controls Allied Control Co Plantsville	Chas W House & Sons Inc (Mills & Cutting Plant)
Bristol Spring Manufacturing Co Plainville	Electrical Switchboards Plainville Electrical Products Co The	Fenders—Boat B F Goodrich Sponge Products Division Shelton
General Electric Company Rockbestos Products Corp (asbestos insulated) New Haven	Wiremold Co The Plainville Hartford	Case Brothers Inc Manchester C H Norton Co The North Westchester Stevens Paper Mills Inc The Windson
Ripley Company Inc Middletown	Gray Manufacturing Company The Hartford Middletown	Finger Nall Clippers H C Cook Co The 32 Beaver St Ansonia
General Electric Company Rockbestos Products Corp (asbestosinsulated) New Haven	Sturrup Larrabee & Warmers Inc Middletown Electroplating National Sherardizing & Machine Co Waterbury Plating Company Waterbury	File Cards Standard Card Clothing Co The Stafford Springs
Electric Hand Irons Winsted Hardware Mig Co (trade mark "Durabilt") Winsted	Electroplating—Equipment & Supplies Enthone Inc Lea Manufacturing Co The Waterbury	Cine-Video Productions Inc Milford
Hartford Element Co Hartford	MacDermid Incorporated Waterbury Electroplating Processes & Supplies Enthone Inc New Haven	Colt's Manufacturing Company Marlin Firearms Co The O F Mosberg & Sons Inc Hartford New Haven New Haven
Case Brothers Inc Stevens Paper Mills Inc The Windsor	United Chromium Incorporated Waterbury Electrotypes	Remington Arms Company Inc Bridgeport Winchester Repeating Arms Company Division Olin Industries Inc New Haven
Electric Lighting Fixtures Fan-Craft Mfg Co (residential, church, post lanterns) Plainville	Barnum-Hayward Electrotype Co Inc New Haven Lockwood Sons Inc Wm H New Haven Electrotype Div Electrographic	Fire Hose Fabrics Fire Hose (municipal and industrial) Sandy Hook
Plume & Atwood Mfg Co The Wasley Products Inc Waterbury Plainville	Corp New Haven	Fireplace Goods American Windshield & Specialty Co The 881 Boston Post Road Milford
Arrow-Hart & Hegeman Electric Co The Hartford	Eastern Machinery Co The (passenger and freight) General Elevator Service Co Enameling (passenger and New Haven Hartford	John P Smith Co The (screens) 423-33 Chapel St New Haven
Electrical Outlet and Switch Boxes, and		Dextone Co The New Haven
General Electric Company Bridgeport	Conn Metal Finishing Co Hamden Waterbury Plating Company Waterbury	M Backes' Sons Inc Wallingford
Electric Panel Boards Federal Electric Products Co Inc Hartford	Clairglow Mfg Co Portland	Fishing Tackle Bevin-Wilcox Line Co The (lines)
Federal Electric Products Co Inc Hartford	Baer Brothers Enamels Stamford	H C Cook Co The 32 Beaver St East Hampton Ansonia
Electric Shavers Schick Incorporated Stamford Electric Signs	Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	Bond Electric Corporation Division of Olin Industries Inc New Haven
Berger Sign Co United Advertising Corp Hartford New Haven	Pratt & Whitney Aircraft Div United Aircraft Corp (aircraft) East Hartford	Bridgeport Metal Goods Mfg Co Bridgeport Winchester Repeating Arms Company Division Olin Industries Inc New Haven
Arrow-Hart & Hegeman Electric Co The	Wolverine Motor Works Inc (diesel stationary marine) Bridgeport	Flat Springs
General Electric Company Hartford Bridgeport	Envelopes	Bristol Spring Manufacturing Co Plainville
R W Cramer Company Inc The Centerbrook	Curtis 1000 Inc United States Envelope Company Hartford Division Hartford	Pratt & Whitney Div Niles-Bement-Fond Co West Hartford (Advt.)
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Floor & Ceiling Plates
Beaton & Cadwell Mfg Co The New Britain

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echani-lletown nd in-ordville

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Insonia

Springs

Milford

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Chapel

Haven

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Ansonia

Olin

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ond Ce fartford (Advt.)

£ Haven idgeport Division Haven Fluorescent Lighting Equipment
Fullerton Manufacturing Corp Norwalk
Vanderman Manufacturing Co The
Wiremold Company The
Wiremold Company The

Foam Rubber
B F Goodrich Sponge Products Division Shelton

Forgings
Clark Brothers Bolt Co
Consolidated Industries Inc
Heppenstall Co (all kinds and shapes)
Bridgepons
Bridgepons

Scovill Manufacturing Company (Non-ferrous) Waterbury 91

Connecticut Malleable Castings Co (malleable iron castings)
Farrel-Birmingham Company Inc (Iron and Ansonia Charles Parker Company The (iron, brass, bronze, aluminum)
Plainville Casting Company (gray, alloy and high tensile irons)
Producto Machine Company The Bridgeport Stamford Casting Company Inc Magnesium and Bronze)
Turner & Seymour Mig Co The gray iron, semi steel and alloy)
Union Mig Co (gray iron & semi steel)
Wilcox Crittenden & Co Inc (iron, brass, aluminum and bronze)

Fountain Pens and Mechanical Pencils Waterman Pen Company Inc Seymour

John P Smith Co The 423-33 Chapel St New Haven

Fuel Oil Pump and Heater Sets
Peabody Engineering Corporation Stamford

Furnaces
Norwalk Airconditioning Corp The (warm air oil fired)
South Norwalk Furnace Linings
Mullite Refractories Co The (refractories, super refractories)

South Norwalk
(refractories, super specific per refractories)

Fuses-Plug and Cartridge
General Electric Company Bridgeport

Gage Blocks
Pratt & Whitney Div Niles-Bement-Pond Co
(Alloy steel and Carbide, Hoke and USA)
West Hartford

Galvanizing
Malleable Iron Fittings Co
Wilcox Crittenden & Co Inc

Galvanizing & Electrical Plating
Gillette-Vibber Co The New London

Gaskets
Auburn Manufacturing Company The (from all materials)
Middletown
Raybestos Division of Raybestos Manhattan
Bridgeport Tsingris Die Cutting Corp (from all mate rials) Waterbury

Gas Range Conversion Burner
Holyoke Heater Corp of Conn Inc Hartford Gas Scrubbers, Coolers and Absorbers
Peabody Engineering Corporation Stamford

Gauges Bristol Co The (pressure and vacuum—recording automatic control) Waterbury Helicoid Gage Division American Chain & Cable Co The (pressure and vacuum)

Manning Maxwell & Moore Inc Stratford Pratt & Whitney Div Niles-Bement-Pond Co (Precision Measurement all types) West Hartford

Mitrametric Co The (blanked fine pitch) Torrington

Gears and Gear Cutting
Farrel-Birmingham Company Inc
Hartford Special Machinery Co The
Hartford

Glass Blowing Macalaster Bicknell Company New Haven Glass Cutters
Fletcher-Terry Co The Forestville

Golf Equipment
Horton Mfg Co The (clubs, shafts, balls, bags)
Bristol

A D Steinbach & Sons Inc New Haven

Farrel-Birmingham Company Inc (Roll and Farrel-Birmingham Company Inc (Roll and Cylindrical)
Hartford Special Machinery Co The (gears, threads cams and splines)
Hartford Horberg Grinding Industries Inc (Precision custom grinding; centerless, cylindrical, surfaces, internal and special)
19 Staples St Bridgeport

Grinding Heads—Internal
Pratt & Whitney Div Niles-Bement-Pond Co
(Pneumatic, High Speed) West Hartford

Grinding Machines
Farrel-Birmingham Company Inc (Roll)

Pratt & Whitney Div Niles-Bement-Pond Co (Surface, Die, Gear and Cutter Grinders) Rowbottom Machine Company Tea (2017)

Rowbottom Machine Company Inc (cam)
Waterbury

American Brass Company The Plume & Atwood Mfg Co The Waterbury

Guards for Machinery
Wheeler Co The G E New Haven

Hack and Band Saw Blades
Capewell Manufacturing Co The Hartford

Hand Tools
Bridgeport Hdwe Mfg Corp The (nail pullers, scout axes, box opening tools, trowels, coping saws, putty knives)
Bridgeport

City Plating Works Inc Bridgeport

Hardness Testers
Wilson Mechanical Instrument Div American
Chain & Cable Company Inc Bridgeport

Hardware
Bassick Company The (Automotive) Bridgeport
Harloc Products Corp New Haven
Sargent & Company New Haven
Wilcox Crittenden & Co Inc (marine heavy
and industrial) Middletown
Yale & Towne Mfg Co The Stamford

Hardware—Marine & Bus Rostand Mfg Co The Milford

Hardware—Trailer Cabinet
Excelsior Hardware Co The Stamford

Hardware, Trunk & Luggage
Corbin Cabinet Lock Div American Hardware
New Britain
Bristol Corp J H Sessions & Son Yale & Towne Mfg Co The Stamford

Doran Bros Inc

Health Surgical & Orthopedic Supports
Berger Brothers Company The (custom made
for back, breast, and abdomen) New Haven

Heat Exchangers Whitlock Manufacturing Co Hartford

Heat Elements
Safeway Heat Elements Inc (woven wire resistance type)
Middletown

Heat Treating
A F Holden Co The 52 Richard St
Bennett Metal Treating Co The
1045 New Britain Ave
New Britain-Gridley Machine Division
The New Britain Machine Co
Stanley P Rockwell Co Inc The
296 Homestead Ave
Hartford

Heat-Treating Equipment

Autoyre Company The Oakville
Barnes Co The Wallace Div Associated Spring
Corp
A F Holden Company The 52 Richard Street
West Haven (Main Plant)
Bauer & Company Inc Hartford
Rolock Inc (Retorts, Muffles, etc.) Fairfield
Stanley P Rockwell Co Inc The (commercial)
296 Homestead Ave Hartford

Heat Treating Fixtures
Rolock Inc (Trays, Baskets, etc.)
Wiretex Mfg Co Inc
Bridgeport

Heat Treating Saits and Compounds
A F Holden Company The
52 Richard Street West Haven
Mitchell-Bradford Chemical Co Bridgeport

Heating and Cooling Colls
G & O Manufacturing Co New Haven

Hartford Element Co
Heavy Chemical
Naugatuck Chemical Division United States
Rubber Co (sulphuric, nitric and muriatic acids and aniline oil)
Naugatuck

Hex-Socket Screws
Bristol Company The Waterbury
Holo-Krome Screw Corp The West Hartford

Highway Guard Rall Hardware
Malleable Iron Fittings Co Branford

Homer D Bronson Company Beacon Falls

Hobs and Hobbings

ABA Tool & Die Co
Pratt & Whitney Div Niles-Bement-Pond Co
(Die and Thread Milling) West Hartford

J-B Engineering Sales Co New Haven

Heists and Trolleys
Union Mfg Company New Britain

Home Laundry Equipment
General Electric Company Bridgeport

Hose-Flexible Metallic American Brass Co American Metal Hose Branch Waterbury

Hose Supporter Trimmings
Hawie Mfg Co The (So-Lo Grip Tabs)
Bridgeport

Hospital Signal Systems
Conn Telephone & Electric Corp Subsidiary of
Great American Industries Inc Meriden

Hydraulic Brake Fluids Middletown Eis Manufacturing Co

Hydraulic Controls
Sperry Products Inc Danbury

Hypodermic Needles Roehr Products Company Waterbury

Ice Buckets
B F Goodrich Sponge Products Division Shelton

C G S Laboratories Inc Stamford

Industrial Displays
Sansone Co S Frederick (Designers
Builders and Counselors) Short Beach

Industrial Finishes
Atlas Powder Co Zapon Div
Chemical Coatings Corporation
United Chromium Incorporated Stamford Rocky Hill Waterbury

Industrial Tools—Powder Actuated
Remington Arms Company Inc Bridgeport

Infra-Red Equipment
Leeds Electric and Mfg Co The Hartford

Waterman Pen Company Inc Seymour

Insecticides American Cyanamid Company Waterbury Insecticide Bomb
Bridgeport Brass Company (Aer*a*sol)
Bridgeport

Insulated Wire & Cable

General Electric Company Kerite Company The Bridgeport Seymour

Insulated Wire & Cable Machinery
Davis Electric Company Wallingford

Instruments
Bristol Company The Waterbury
J.P.T Instruments Inc (Electrical and Temperature)
Manning Maxwell & Moore Inc Stratford
Pratt & Whitney Div Niles-Bement-Pond Co
(Precision Measuring)
West Hartford

Insulation Gilman Brothers Co The

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I I S M A D	IN CON	14 1 6 1 1 6 6 1
Inter-Communications Equipment Conn Telephone & Electric Corp Subsidiary of Great American Industries Inc Meriden	Leather Dog Furnishings Andrew B Hendryx Co The New Haven The Smith-Worthington Saddlery Co Hartford	Fenn Manufacturing Company The (apecial Newington
Interval Timers Lux Clock Manufacturing Company Waterbury Rhodes Inc M H Hartford	G E Prentice Mfg Co The Kensington	Globe Tapping Machine Company (dial typ drilling and tapping) Bridgepor Hallden Machine Company The (mill) Thomasto
Ironing Machines-Electric General Electric Company Bridgeport	Auburn Manufacturing Company The (packings, cubs, washers, etc) Middletown	Torrington Manufacturing Co The (mill) Torringto Machinery—Bolt and Nut
Jacquard Case Brothers Inc Manchester	Letterheads Lehman Brothers Inc (designers, engravers, lithographers) New Haven	Waterbury Farrel Foundry & Machine Co Th Waterbur Machinery-Cold Heading
Japanning H Sessions & Son Bristol	Lighting Accessories—Fluorescent General Electric Company Bridgeport	Waterbury Farrel Foundry & Machine Co Tl Waterbur
Jig Borer Moore Special Tool Co (Moore) Bridgeport Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	Lighting Equipment Fullerton Manufacturing Corp Norwalk Miller Co The (Miller, Duplexalite, Ivanhoe)	Machinery Dealers & Rebuilders Botwinik Brothers J L Lucas and Son Fairfiel State Machinery Co Inc New Have
Jig Grinder Moore Special Tool Co (Moore) Bridgeport	New England Lime Company Canaan	Machinery-Extruding Standard Machinery Co The Myst
Keller Machines Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	Lipstick Containers Bridgeport Metal Goods Mfg Co Plume & Atwood Manufacturing Co	Machinery-Metal-Working Waterbury Farrel Foundry & Machine Co Ti Waterbury
Key Blanks Sargent & Company New Haven	Waterbury Lithographers O'Toole & Sons Inc T Stamford	Pratt & Whitney Div Niles-Bement-Pond (West Hartfor Machinery-Nut
Labels	Lithographing Kellogg & Bulkeley A Division of Connecticut	Waterbury Farrel Foundry & Machine Co Ti (forming and tapping) Waterbur
Naugatuck Chemical Division United States Rubber Co (for rubber articles) Naugatuck	Printers Inc Lehman Brothers Inc A D Steinbach & Sons Hartford New Haven New Haven	Machinery-Screw and Rivet Waterbury Farrel Foundry & Machine Co Ti Waterbury
Better Packages Inc Shelton Laboratory Equipment Eastern Industries Inc New Haven	Yale & Towne Mfg Co The Stamford Locks—Builders	Machinery-Wire Drawing Waterbury Farrel Foundry & Machine Co T Waterbu
Laboratory Supplies Macalaster Bicknell Company New Haven	Eagle Lock Co The Sargent & Company Yale & Towne Mfg Co The Terryville New Haven Stamford	Machinery-Wire Straightening Mettler Machine Tool Inc New Hav
American Fabrics Company The Wilcox Lace Corporation The Laces and Nettings	Locks—Cabinet Eagle Lock Co The Excelsior Hardware Co The Yale & Towne Mfg Co The Stamford	Co Ine (cutting & nibbling) Bridgep
Wilcox Lace Corporation The Middletown	Eagle Lock Co The Yale & Towne Mfg Co The Stamford	Patent Button Company The Waterbu
Lacquers & Synthetic Enamels Atlas Powder Co Zapon Div Baer Brothers Stamford Chemical Coatings Corporation Rocky Hill	Eagle Lock Co The Terryville	
United Chromium Incorporated Waterbury	Locks—Suit-Case and Trimmings Excelsior Hardware Co The Stamford	New Britain-Cyridley Machine Division
A W Flint Co 196 Chapel St New Haven Lamps Lamps Co The (metal oil) Waterbury	Eagle Lock Co The Excelsior Hardware Co The Yale & Towns Mfg Co The Stamford Stamford	(Potter & Johnson) West Hartfe
Lampholders—Incandescent and Fluorescent General Electric Company Bridgeport	Locks-Zipper Excelsior Hardware Co The Stamford	Machines—Automatic Screw New Britain-Gridley Machine Division The New Britain Machine Co (single multiple spindle) New Brit
Lamp Shades Verplex Company The Essex	Wiremold Company The Hartford	Machines-Automatic Shaft Turning Bullard Company The (30H lathe-horizon
Lathes-Contin-U-Matic Bullard Company The (vertical multi-spindle-	Lumber & Millwork Products City Lumber Co of Bridgeport Inc Bridgeport Machetes	3 spindle) Machines—Brushing Fuller Brush Co The Bridger
continuous turning type) Bridgeport Lathes—30H Man-Au-Trol Bullard Company The (horizontal 3 spindle)	Collins Company The Collinsville	Machines—Contin-U-Matic Bullard Company The (verticle multi-spindle continuous turning) Bridger
Bullard Company The (workshift and Bridgeport Lathes—Mult-Au-Matic Bullard Company The (vertical multi-spindle-	Black Rock Mig Company The Bridgeport Machine Tools	
indexing type) Bridgeport Lather—Toolroom and Automatic	Bullard Company The Bridgeport Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	Bullard Company The (Bullard spacer—us
Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	Producto Machine Company The Bridgeport	Machines—Drop Hammers Fenn Manufacturing Company The Newing
Bullard Company The (single spindle) Bridgeport	Black Rock Mfg Company The Farrel-Birmingham Company Inc Fenn Manufacturing Company The (precision parts) Bridgeport Ansonia Fenn Manufacturing Company The (precision Newington	Machines-Forming A H Nilson Mach Co The (four-slide wire
Atlas Powder Co Zapon Div Stamford	Hartford Special Machinery Co The (contract work only) National Sheradizing & Machine Co (job)	
Christic Plating Co The Groton	Parker Stamp Works Inc The (Special) Hartford	Machines—Paper Ruling
	Swan Tool & Machine Co The Torrington Manufacturing Co The (special roll	Machines—Pipe & Bolt Threading

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Metal Specialties Excelsior Hardware Co The

Stamford

Metal Stampings

American Brass Company The
Autoyre Co The (Small)
Bridgeport Chain & Míg Co
Doo'Nal Tool & Míg Inc The
Excelsior Hardware Co The
Greist Míg Co The
Humason Míg Co The
J A Otterbein Company The (metal fabrications)

Metal Stamping

Waterbury
Oakville
Bridgeport
Naugatuck
Stamford
Forest ville
J A Otterbein Company The (metal fabrications) Machines-Precision Boring
New Britain-Gridley Machine Division
The New Britain Machine Co New Britain Nickel Silver Ingot Whipple and Choate Company The Bridgeport Night Latches Machines-Rolling Fenn Manufacturing Company The Newington Sargent & Company Yale & Towne Mfg Co Inc New Haven Stamford Non-ferrous Metal Castings Miller Company The Charles Parker Co Machine—Slotting
Globe Tapping Machine Company The (High
Production Screw Head Slotting) Bridgepoit
Waterbury Farrel Foundry & Machine Co The
(screw head) Waterbury Meriden J A Otterbeín Company The (metal fabrications)
J. H. Sessions & Son
Patent Button Co The
Plume & Atwood Mfg Co The
Plume & Atwood Mfg Co The
Saling Manufacturing Company
Stanley Pressed Metal
Swan Tool & Machine Co The
United States Rubber Company
ware Division
Verplex Company The (Contract)
Waterbury Lock & Specialty Co The
Milford Nuts, Bolts and Washers Clark Brothers Bolt Co Milldale Machines-Special Fuller Brush Co The Office Equipment
Pitney-Bowes Inc
Underwood Corporation Bridgeport & Hartford Hartford Machines—Swaging Fenn Manufacturing Company The Newington Offset Printing
Kellogg & Bulkeley A Division of Connecticut
Printers Inc Fenn Marhines—Thread Rolling Hartford Special Machinery Co The Hartford Waterbury Farrel Foundry & Machine Co The Waterbury Oil Burners
Miller Company The (domestic)
Peabody Engineering Corp (Mechanical and/or Steam Atomizer)
Silent Glow Oil Burner Corp The
1477 Park St Machines—Turks Head Fenn Manufacturing Company The Newington Meters-Gas Sprague Meter Company Bridgeport 1477 Park St
Oil Tanks
Norwalk Tank Co The (550 to 30M gals, underwriters above and under ground)
South Norwalk
Co The Hartford Machines-Well Drilling
Consolidated Industries West Cheshire Rhodes Inc M H Hartford Microfilming
American Microfilming Service Company
New Haven Machines-Wire Drawing
Fenn Manufacturing Company The Newington Magnesium Castings Stamford Casting Company Microscope—Measuring Lundeberg Engineering Company Stamford Anderson Oil Co Inc F E Hartford Manicure Instruments Milk Bottle Carriers John P Smith Co The 423 W E Bassett Company Derby Open Knife Switches and Accessories Trumbull Components Department, General Electric Co 423-33 Chapel St New Haven Manganese Bronze Ingot
Whipple and Choate Company
Bridgeport Hartford Builders Finish Co Hartford Optical Cores & Ingets Plume & Atwood Mfg Co The Hartford Builders Finish Communication Milling Machines
Pratt & Whitney Div Niles-Bement-Pond Co
(Keller Tracer—Controlled Milling Machines)
West Hartford Kilborn-Sauer Company (running lights and searchlights)
Lathrop Engine Co The Fairfield Mystic Otis Woven Awning Stripes
The Falls Company
Norwich Rowbottom Machine Company Inc (cam)
Waterbury Marine Equipment
Russell Manufacturing Company
cord and accessory hardware)
Wilcox Crittenden & Co Inc
Middletown
Middletown Outlets-Electric
General Electric Company Bridgeport Wilcox Crittenden & Co Inc Ovens-Electric
Bauer & Company Inc Middletown Hartford Miniature Precision Connectors
Gorn Electric Co Stamford Package Sealers Better Packages Inc Marine Reserve Gears
Snow-Nabstedt Gear Corp The New Haven Shelton Minute Minders Lux Clock Mfg Co The Marking Devices
Hoggson & Pettis Mfg Co The New Haven
Parker Stamp Works Inc The (steel) Hartford Packaging
Local Industries Inc (merchandising displays and packaging in wood)
Lakeville Waterbury Mirror Rosettes and Hangers Waterbury Companies Inc Waterbury and packaging in wood,

Packaging Machinery

Colt's Manufacturing Company (box making machinery, Trade mark "Rite Size")

Hartford Mixing Equipment
Eastern Industries Inc
Gabb Special Products Div. The E Horton &
Son Co
Windsor Locks Mats-Newspaper Lockwood Sons Inc Wm H Hartford Mattresses Waterbury Mattress Co Fuller Brush Co The Mops Packing

Auburn Manufacturing Company The (leather, rubber, asbestos, fibre)

Raybestos Division of Raybestos-Manhattan Inc (Asbestos and Rubber Sheet) Bridgeport Waterbury Waterbury Metal Boxes and Displays
Durham Manufacturing Company The Durham
Merriam Mig Co (Bond, Security, Cash, Utility, Personal Files, Drawer Safes, Custombit
containers and displays)
Charles Parker Co (sheet metal fabricators)
Meriden Motor Control Centers
Distribution Assemblies Department, General
Electric Co Plainville Blectric Co

Moulded Plastic Products

Butterfield Inc T F
Colt's Manufacturing Company
Patent Button Co The
Waterbury Companies Inc
Waterbury Waterbury
Waterbury Materbury
Waterbury Companies Inc
Waterbury Waterbury
Waterbury Pads-Office The Baker Goodyear Company Padlocks Sargent & Company
Waterbury Lock & Specialty Co The Milford
Yale & Towne Mfg Co Inc
Stamford Apothecaries Hall Co Enthone Inc MacDermid Incorporated Waterbury New Haven Waterbury Mouldings
Himmel Brothers Co The (architectural, metal and store front) Paints Metal Cleaning Machines Colt's Manufacturing Company Baer Brothers Stamford Paints and Enamels
Staminate Corp The ABA Tool & Die Co Manchester
Hoggson & Pettis Mfg Co The (steel)
114 Brewery St New Haven
Lundeberg Engineering Company (plastics)
Hartford Hartford Staminate Corp The
Panta

Moore Special Tool Co (crush wheel dresser)

Bridgeport New Haven Metal Finishes New Haven Bridgeport Waterbury Enthone Inc Mitchell-Bradford Chemical Co United Chromium Incorporated Panelboards—Lighting and Distribution
Distribution Assemblies Department, General
Electric Co Plainville Parker Stamp Works Inc The (compression injection & transfer for plastics) Hartford Metal Finishing
National Sheradizing & Machine Co Hartford
Waterbury Plating Company Waterbury Napper Clothing

Standard Card Clothing Co The (for textile
Stanford Springs Paperboard
Gair Company Inc Robert
Robertson Paper Box Co
New Haven Pulp and Board Co The Metal Formings
Master Engineering Company
Stanley Pressed Metal Montville Montville West Cheshire New Britain Wilcox Lace Corp The New Haven Paper Boxes
Atlantic Carton Corp (folding)
Gair Co Inc Robert (folding)
National Folding Box Co Inc (folding)
New Haven Conn Metal Finishing Co Middletown Newspaper Mats Lockwood Sons Inc Wm H Hartford Metal Novelties H C Cook Co The 32 Beaver St Ansonia Nickel Anodes Apothecaries Hall Co Seymour Mfg Co The New Haven Board and Carton Co The New Haven Metal Products—Stampings

American Brass Company The
Plume & Atwood Manufacturing Co

J H Sessions & Son
Scovill Manufacturing Company
der)
Stanley Pressed Metal

Metal Products—Stampings
Waterbury
Waterbury
Grade-to-Orr Waterbury Seymour Seymour Mig Co Nickel Silver
American Brass Company The
Plume & Atwood Mfg Co The
Seymour Mfg Co The
Waterbury Rolling Mills Inc
Waterbury Rolling Mills Inc Mills Inc H J Robertson Paper Box Co (folding) Bristol Montville Paper Boxes—Folding and Setup
Bridgeport Paper Box Company
M Backes' Sons Inc

Paper Boxes—Folding and Setup
Bridgeport
Wallingford

volls)
Waterbury
Western Brass Mills Division of Olin Industries Inc (sheet, strip)
Waterbury
Waterbury
Waterbury

Paper Clips
H C Cook Co The (steel) 32 Beaver St Ansonia (Advt.)

Farrel-Birmingham (Hartford	Printing Machinery Banthin Engineering Co (automatic) Bridgepo
Waterbury Buckle		Conn Plastics General Electric Company Waterbury Companies Inc Watertown Mfg Co The	Meriden Waterbury	Thomas W Hall Company Stamfor
Sonoco Froducts Co	'ubes and Cores (Climax-Lowell) Div Mysti	Plastics-Moulds & Die	Watertown	Lockwood Sons Inc Wm H Hartfor
Sonoco Products Co	(Climax-Lowell) Div	Parker Stamp Works Inc The (for	plastics) Hartford	Chambers-Storck Company Inc The (engraved Norwic
Pe	arkerizing	Plasticrete Corp	Hamden	Ripley Company Inc Middletow
Clairglow Mfg Comp	king Meters	General Electric Company	Bridgeport	Consolidated Industries West Cheshi
Rhodes Inc M H Passen	Hartford ger Car Sander Electric Corp Subsidiary o	American Metal Products Company	Inc Bridgeport	Pratt & Whitney Div Niles-Bement-Pond (
Great American I	Electric Corp Subsidiary o ndustries Inc Meride	f Christie Plating Co City Plating Works Patent Button Co The	Groton Bridgeport	West Hartfo
Farrel-Birmingham (Waterbury Plating Company Chromium Process Company The	Waterbury Waterbury (Chromium	Hamilton Standard Div United Aircraft Co (propellors and other aircraft equipment)
Bridgeport Metal Go		Platers' Equipment	Derby	Windsor Loc Protective Coatings
Andrew B Hendrix	Furnishings Co The New Haves	Apothecaries Hall Company Conn Metalcraft Inc	Waterbury New Haven	Harrison Company The A S (Waxes) South Norwa Publishers
Pharmace Ernst Bischoff Comp	pany Inc Ivoryto		Waterbury Waterbury	O'Toole & Sons Inc T Stamfo
American Brass Con	phor Bronze npany The Waterbur	Plume & Atwood Mfg Co The	Thomaston	Yale & Towne Mfg Co The Stamfo
Miller Company The	e (sheets, strips, rolls) Meride		g lead plat-	Pumps—Small Industrial Eastern Industries Inc New Have
rolls)	Mills Inc (sheets, strips	Conn Metal Finishing Co	Groton Hamden	Pump Valves Colt's Manufacturing Company Hartfo
Western Brass Mil tries Inc (sheet, s		Enthone Inc United Chromium Incorporated	New Haven Waterbury	Hoggson & Pettis Míg Co The (ticket & clot 141 Brewery St New Hav
Whipple and Choate	Company The Bridgepor	Bridgeport Brass Co	Bridgeport	Putty Softeners—Electrical Fletcher Terry Co The Box 415 Forestvi
Kalart Company Inc	Plainvill		Newington	Pyrometers
Pratt Read & Co In	lvoryto	Plumbing Specialties John M Russell Mfg Co Inc	Naugatuck	Bristol Co The (recording and controlling) Waterbu
Pratt Read & Co plates)	no Supplies (keys and actions, backs Ivoryto	Pole Line Hardware	Branford	Radiation—Finned Copper Bush Manufacturing Co West Hartfo G & O Manufacturing Company The
CEM Company ("S	Pins	Police Equipment	• Hartford	Vulcan Radiator Co The (steel and copper) Hartfe
Verplex Company T	-	Williamsville Buff Div The Bullard	Clark Com- Danielson	G & O Manufacturing Co New Hav
American Brass Co	The (brass and copper) Waterbur	Poly Chokes Poly Choke Company The (a shot	gun choking	Rayon Staple Fiber Hartford Rayon Corp The Rocky H
	o (brass and copper) Bridgepor	t Pitter Postage Meters	Tariffville Stamford	Pratt & Whitney Div Niles-Bement-Pond
per)	per Co (red brass and con Waterburn at well and chimney)	Potentiemeters—Electron Bristol Company The		(All types) West Hartfo
	New Have	Power Rollers	est Cheshire	Bristol Co The (automatic controllers, temper ture, pressure, flow, humidity) Waterbu
Capewell Mfg Co T		City Lumber of Bridgeport Inc The		Reduction Gears Farrel-Birmingham Company Inc Ansor
Corley Co Inc Malleable Iron Fittin	Plainvill		Waterbury	Snow-Nabstedt Gear Corp The New Hav
Holo-Krome Screw	ipe Plugs Corporation The (counter		Fabric	Howard Company Mullite Refractories Company The Shelt
sunk)	West Hartfor	d ("Cellu-san")	Simsbury	Refrigeration
Holo-Krome Screw	Plastics	Case Brothers Inc	Manchester	Bowser Technical Refrigeration Div Bows Inc (high altitude, low temperature) Terryvi
B F Goodrich Sponge Naugatuck Chemica	e Products Division Shelton al Division United State	Farrel-Birmingham Company Inc	Ansonia	Regulators Norwalk Valve Company (for gas and air)
Rubber Co Plas Frank Parizek Man	Naugatuc stic Buttons	Standard Machinery Co The (com transfer molding, automatic an	pression and	Sorensen & Company Inc South Norw
Patent Button Co T	West Willingto	n matic) Presses—Power	Mystic	Remote Control Wiring General Electric Company Bridgepo
Colt's Manufacturing	astic Gems	Waterbury Farrel Foundry & Mac	hine Co The Waterbury	Resistance Wire
Plas American Cyanamid	tic Materials I Co (Molding Compounds	Norwalk Tank Co Inc The (unfire Code Par U 69-70) So	outh Norwalk	C O Jeliff M(g Co The (nickel chromium, coper nickel, iron chromium, aluminum) Southel Connection The
Adhesives, Lamina Plastic	ating Resins) Wallingfor Printing Plates	d Whitlock Manufacturing Co The Printing	Hartford	Kanthal Corporation The Stamfo
Lockwood Sons Inc	Wm H Hartfordics Machinery	d Case Lockwood & Brainard A Divi necticut Printers Inc	Hartford	American Optical Company Safety Produ Division Putna
Black Rock Mfg Co Parrel-Birmingham	ompany The Bridgepor		Hartford Waterbury Bristol	Hartford Steel Ball Co The (bicycle & au
Plastic Molding Co	orporation Sandy Hoo	Hunter Press Lehman Brothers Inc	Hartford New Haven	Riveting Machines
	tic Melding	Taylor & Greenough Co The T B Simonds Inc	Wethersfield Hartford	Grant Mfg & Machine Co The Ripley Company Inc Middleton
Butterfield, Inc T	F Naugatuc		New Haven	H P Townsend Manufacturing Co The

Rivets

Blake & Johnson Co The (brass, copper and non-ferrous) Waterville Clark Brothers Bolt Co Milldale Plume & Atwood Mig Co The Waterbury Raybestos Div of Raybestos-Manhattan Inc The (brass and aluminum tubular and solid copper) Bridgeport Raybestos Div of Raybestos-Manhattan Inc The (iron) Safety Gloves and Mittens
American Optical Company Safety
Division Products
Putnam American Optical Company Safety Products
Division Putnam Safety Switches
Trumbull Components Department, General
Electric Co Plainville (iron)

Rods

American Brass Company The (copper, brass,
Waterbury Saw Blades—Hack Capewell Mfg Co The Hartford Bristol Brass Corp The (brass and bronze)

Bristol Saws-Metal & Wood Cutting Band Capewell Mfg Co The Hartford Scovill Manufacturing Company (brass and bronze)

Rollers—Bituminous Paving
Gabb Special Products Div E Horton & Son Company Saws, Band, Metal Cutting
Atlantic Saw Mfg Co
New Haven Scales—Industrial Dial Kron Company The Bridgeport Raybestos Division of Raybestos-Manhattan Inc Bridgeport Acme Shear Company The Bridgeport Screens
Hartford Wire Works Co The (Windows, Doors and Porches) Roller Skates
Winchester Repeating Arms Company Division
Olin Industries Inc New Haven Screw Caps Weimann Bros Mfg Co The (small for bottles) Olin Industries Inc

Rolling Mills and Equipment
Farrel-Birmingham Company Inc
Waterbury Farrel Foundry & Machine Co The
Waterbury Screw Machine Accessories
Barnaby Manufacturing and Tool Co
Bridgeport Farrel-Birmingham Company Inc (Chilled and Alloy Iron, Steel) Screw Machines
H P Townsend Mfg Company The Elmwood Screw Machine Products
Apex Tool Co Inc The
Blake & Johnson Co The
Consolidated Industries
Eastern Machine Screw Corp The
Truman & Barclay Sts
Fairchild Screw Products Inc
Franklin Screw Machine Co The (up to 1½"

Capacity)

Screw Machine Co The
(up to 1½"
Hartford Rope Wire
American Steel & Wire Div of U S Steel
New Haven Rubber Chemicals
Naugatuck Chemical Division United States
Rubber Co
Stamford Rubber Supply Co The
Vulcanized Vegetable Oils)

Comparison United States
Naugatuck ("Factice"
Stamford Stamford Naugatuck ("Factice" Stamford capacity)
Greist Mig Co The (Up to 11/2" capacity)
New Haven
Horberg Gridding Industries Inc (Heat treated Rubber-Cellular
B F Goodrich Sponge Products Division Shelton and ground type only)

19 Staples Street
Humason Mfg Co The
Kerrin Company
Lowe Mfg Co The
National Automatic Products

Company The
Region Rubber Cutting Machinery
Black Rock Mfg Company The Bridgeport Rubber Printing Plates Lockwood Sons Inc Wm H Hartford Rubberized Fabrics Duro-Gloss Rubber Co The Nelson's Screw Machine Products Plantsville New Britain Machine Company The New Haven New Britain Machine Company The
New Britain
Olson Brothers Company (up to
Olson & Sons R P
Peck Spring Co The
Plume & Atwood Mfg Co The
Scovill Manufacturing Company
Waterbury Machine Tools &
(Brown & Sharpe and Davenport)
Waterbury
Waterbury
Waterbury
Waterbury
Waterbury
Machine Tools &
Waterbury
Waterbury Goodyear Rubber Co The Middletown Rubber Gloves Seamless Rubber Company The New Haven Rubber—Handmade Specialties
Seamless Rubber Company The New Haven Rubber—Latex Foam B F Goodrich Sponge Products Division Shelton Screw Machine Tools
American Cam Company Inc (Circular Form Tools
Pratt & Whitney Div Niles-Bement-Pond Co (Reamers, Taps, Dies, Blades and Knurls)
West Hartford
Somma Tool Co (precision circular form tools)
Waterbury Rubber Latex Compounds and Dispersions
Naugatuck Chemical Division United States
Rubber Co (coating, impregnating and adhesive compounds) Naugatuck sive compounds)

Rubber Mill Machinery

Farrel-Birmingham Company Inc

Rubber-Molded Specialties

Canfield Co The H O

Seamless Rubber Company The
New Haven American Screw Company Willimantic Atlantic Screw Works (wood) Hartford Blake & Johnson Co The (machine and wood) Waterville Rubber Products—Mechanical
Auburn Manufacturing Company The (washers, gaskets, molded parts)
Canfield Co The H O Bridgeport
Seamless Rubber Company The New Haven

Bristol Company The (socket set and socket cap screws)
Clark Brothers Bolt Co
Eagle Lock Co The
Holo-Krome Screw Corporation and socket cap)
Scovill Manufacturing Company
Superior Manufacturing Co The
Waterbury 91
West Hartford
Waterbury 91
Winsted

Allen Manufacturing Company The Hartford Waterbury Holo-Krome Screw Corp The West Hartford

Service Entrance Equipment
Trumbull Components Department, General
Electric Co

J B Williams Co The Glastonbury Acme Shear Co The (household) Bridgeport Shells
Wolcott Tool and Manufacturing Company Inc
Waterbury Sheet Metal Products
American Brass Co The (brass and copper)
Waterbury
Merriam Mfg Co (security boxes, fitted tool
boxes, tackle boxes, displays)
Charles Parker Co (sheet metal fabricators)
Meriden
Waterbury Waterbury of The Plume & Atwood Mfg Co The Waterbury
United Manufacturing Co Division of The
W L Maxson Corp Sheet Metal Stampings
American Brass Company The
American Buckle Co The
DocVal Tool & Mig Inc The
J H Sessions & Son
Patent Button Co The
Plume & Atwood Mig Co The Waterbury West Haven Naugatuck Bristol Waterbury

Shipment Sealers Better Packages Inc

Showcase Lighting Equipment
Wiremold Company The Hartford H C Cook Co The (for card files)
32 Beaver St

Signs
Berger Sign Co (neon electric-porcelain enamelstainless steel) Hartford

Silk Screening on Metal

Merriam Mfg Co (Displays and Specialties, to

Durham

Sintered Metal Products
Raybestos Division of Raybestos Manhattan
Inc

Sizing and Finishing Compounds
American Cyanamid Company Waterbury

Slide Fasteners
G E Prentice Mfg Co The
North & Judd Manufacturing Co
Patent Button Co The Kensington New Britain Waterbury

Slings American Steel & Wire Div of U. S. Steel New Haven

Smoke Stacks
Bigelow Company The (steel)
Norwalk Tank Co The

New Haven
South Norwalk

Soap

J B Williams Co The (industrial soaps, toilet soaps, shaving soaps)

Glastonbury

Special Machinery
Bridgeport
Farrel-Birmingham Company Inc
H P Townsend Mfg Company The
Lundeberg Engineering Company
National Sheradizing & Machine Co
& stock shells for rubber industry)
Swan Tool & Machine Co The

Special Parts
Greist Mfg Co The (small machines, especially precision stampings)
New Haven
J H Sessions & Son Bristol

Special Tool & Dies Lundeberg Engineering Company Hartford .

Lundeberg English Spinnnings
American Metal Products Company Inc
Bridgeport
Hartford

Sponge Rubber B F Goodrich Sponge Products Division Shelton

Spray Painting Equipment and Supplies
Lea Manufacturing Co The Waterbury Spring Colling Machines
Torrington Manufacturing Co The Torrington

Spring Units
Owen Silent Spring Division American Chain & Cable Company Inc Bridgeport

Spring Washers
Barnes Co The Wallace Div Associated Bristol
Corp (Advt.)

Rubber—Reclaimed
Naugatuck Chemical Division United States
Rubber Co Naugatuck Naugatuck Chemical Div U S Rubber Co (special synthetic) Rubber Naugatuck Rubbish Burners
John P Smith Co The 423-33 Chapel St
New Haven Anderson Oil Co Inc F E Portland Saddlery
The Smith-Worthington Saddlery Co Hartford American Optical Company Safety Products
Division Putnam Safety Fuses
Ensign-Bickford Co The (mining & detonating)
Simsbury

T

eport

tford

town

shire

d Co

Corp

Locks

walk

nford

nford

Iaven

tford

cloth)

tville

) rbury

tford Iaven

tford

Iaven

Hill

d Co

sonia Iaven

owser yville

rwalk nford

eport

cop-

hport

ducts

tnam

auto-

town

Springs—Coil & Flat Barnes Co The Wallace Div Associated Spring Corp Bristol Spring Manufacturing Co Plainville	Stop Clocks, Electric H C Thompson Clock Co The Bristol Storage Batteries	Thin Gauge Metals Plume & Atwood Mfg Co The Thomaston Thinsheet Metals Co The (plain or timed in
Foursome Manufacturing Co Humason Mfg Co The Newcomb Spring Corp The Southington	R A E Storage Battery Mfg Co Glastonbury Straps, Leather	rolls) Waterbury Thread American Thread Co The Willimantic
New England Spring Manufacturing Company Unionville Peck Spring Co The Plainville	Auburn Manufacturing Company The (textile, industrial, skate, carriage) Middletown	Belding Heminway Corticelli Putnam Max Pollack & Co Inc Groton and Willimantic Wm Johl Manufacturing Co Mystic
Springs-Flat Barnes Co The Wallace Div Associated Spring	Waterbury Mattress Co Waterbury Super Refractories	Pratt & Whitney Div Niles-Bement-Pond Co
Corp Bristol Spring Manufacturing Co Foursome Manufacturing Co Bristol Bristol	Mullite Refractories Company The Shelton Surface Metal Raceway & Fittings	West Hartford Thread Milling Machines
Humason Mfg Co The Forestville Springs—Furniture	Wiremold Company The Hartford Surgical Dressings	Pratt & Whitney Div Niles-Bement-Pond Co West Hartford Thread Rolling Machinery
Owen Silent Spring Division American Chain & Cable Company Inc Bridgeport	Acme Cotton Products Co Inc East Killingly Seamless Rubber Company The New Haven	Hartford Special Machinery Co The Hartford Threading Machines
Springs-Wire Barnes Co The Wallace Div Associated Spring Corp Bristol	Surgical Rubber Goods Seamless Rubber Company The New Haven Switches—Electric	Grant Mig & Machine Co The (double and auto- matic) Bridgeport
Bristol Spring Manufacturing Co Colonial Spring Corporation The Connecticut Spring Corporation The Competition Competitio	General Electric Company Bridgeport Swaging Machinery	A W Haydon Co The H C Thompson Clock Co The Bristol
Foursome Manufacturing Co Humason Mfg Co The Bristol Forestville	Hartford Special Machinery Co The Hartford Switchboards	R W Cramer Company Inc The Rhodes Inc M H Centerbrook Hartford
D R Templeman Co (coil and torsion) Plainville J W Bernston Company (coil and torsion) Plainville	Distribution Assemblies Department, General Electric Co Plainville Switchboards Wire and Cables	A W Haydon Co The R W Cramer Company Inc The Waterbury Centerbrook
Newcomb Spring Corp The Southington Springs, Wire & Flat	Rockbestos Products Corp (asbestos insulated) New Haven Synchronous Motors	Lux Clock Manufacturing Company Rhodes Inc M H Seth Thomas Clocks Thomaston
Autoyre Company The Oakville Stamped Metal Products	R W Cramer Company Inc The Centerbrook Synthetic Resins	United States Time Corporation The Waterbury
American Brass Company The Waterbury Stamps	American Cyanamid Co (Textile Resins, Paper Resins) Waterbury Tabulating Equipment—Manual	Timing Devices & Time Switches A W Haydon Co The Lux Clock Manufacturing Company M H Rhodes Inc Timing Devices & Time Switches Waterbury Hartford
Hoggaon & Pettis Mfg Co The (steel) 141 Brewery St Parker Stamp Works Inc The (steel) Hartford	Denominator Company Inc Woodbury Tags	Thinsheet Metals Co The (non-ferrous metals in
Stampings American Metal Products Company Inc	Waterbury Buckle Co (Paper and Cloth) Waterbury Tanks	waterbury Wilcox Crittenden & Co Inc Waterbury Middletown
Donahue Mfg Co Inc Watertown DooVal Tool & Mfg Inc The Naugatuck	Bigelow Company The (steel) New Haven Norwalk Tank Co The South Norwalk	Hoggson & Pettis Mfg Co The (rubber workers) 141 Brewery St New Haves
Plume & Atwood Mfg Co The (small) Waterbury	Rolock Inc (Alloy) Fairfield Storts Welding Company (steel and alloy) Meriden	Vanderman Manufacturing Co The Willimantic
Stanley Pressed Metal New Britain Stampings—Small Acme Shear Co The Bridgeport	Russell Manufacturing Company The (woven cotton and woven glass tape) Middletown Tapes—Industrial Pressure Sensitive	Moore Special Tool Co Swan Tool & Machine Co The Bridgeport Hartford
American Metal Products Company Inc Bridgeport Barnes Co The Wallace Div Associated Spring	Seamless Rubber Company The New Haven Tape Recorders	Tools, Dies & Fixtures Greist Mfg Co The New Haver
Corp Bristol Spring Manufacturing Co Plainville Greist Manufacturing Co The New Haven	Conn Telephone & Electric Corp Subsidiary of Great American Industries Inc Meriden Tape Recorder Magazines	Tools—Pipe Fitters' Hand Capewell Mfg Co The Hartford
Humason Mfg Co The Forestville Stationery Specialties	Conn Telephone & Electric Corp Subsidiary of Great American Industries Inc Meriden	Geo S Scott Mfg Co The Wallingford
American Brass Company The Waterbury	Walton Company The West Hartford	Gong Bell Co The N N Hill Brass Co The Waterbury Companies Inc East Hampton Waterbury Waterbury
Stanley Works The (cold rolled strip) New Britain	Pratt & Whitney Div Niles-Bement-Pond Co West Hartford	American Steel & Wire Div of U S Steel
Steel Castings Farrel-Birmingham Company Inc Hartford Electric Steel Co The (carbon and	Brownell & Co Inc Moodus Telemetering Instruments	Berkshire Transformer Corp The New Milford
Malleable Iron Fittings Co Branford	Bristol Co The Waterbury Telephone Answering & Recording Machines	Dano Electric Company Winsted
Nutmeg Crucible Steel Co Branford Steel—Cold Rolled Spring	Conn Telephone & Electric Corp Subsidiary of Great American Industries Inc Meriden	Metropolitan Body Company (International Har- vester truck chassis and "Metro" bodies) Bridgeport
Barnes Co The Wallace Div Associated Spring Corp Bristol	Testers—Insulation Wire & Cable Davis Electric Company Wallingford	George P Clark Co Windsor Locks
Wallingford Steel Company Wallingford	Sperry Products Inc Danbury Textile Machinery	Excelsior Hardware Co The George P Clark Co Windsor Locks
Steel—Cold Rolled Strip and Sheets American Steel & Wire Div of U S Steel New Haven	Merrow Machine Co The 2814 Laurel St Hartford	Trucks—Skid Platforms Excelsior Hardware Co The (lift) Stamford
Detroit Steel Corporation New Haven Wallingford Steel Company Wallingford	Textile Mill Supplies Ernst Bischoff Company Inc Ivoryton Textile Processors	Donahue Mfg Co Inc Watertown
		Tube Clips
Steel Goods Merriam Mfg Co (sheets products to order) Durham	American Dyeing Corporation (rayon, acetate, nylon, dacron, other synthetics) Rockville	H C Cook Co The (for collapsible tubes)
Steel Goods Merriam Mfg Co (aheets products to order) Steel Rolling Rules Waterbury Lock & Specialty Co The Milford	nylon, dacron, other synthetics) Rockville Thermometers Bristol Co The (recording and automatic con-	H C Cook Co The (for collapsible tubes) 32 Beaver St Ansoni Weimann Bros Mfg Co The (for collapsible tubes) Derby
Steel Goods Merriam Mfg Co (sheets products to order) Durham Steel Rolling Rules	nylon, dacron, other synthetics) Rockville Thermometers	H C Cook Co The (for collapsible tubes) 32 Beaver St Weimann Bros Mfg Co The (for collapsible

M ADE IN CONNECTICUT

IT Tubes-Collapsible Metal
Sheffield Tube Corp The New London American Brass Co The (brass and copper)
Waterbury Bridgeport Brass Company (brass and copper)

G & O Manufacturing Co (finned)

Scoville Manufacturing Company (Brass and Copper)

Copper)

Waterbury 91 Tubing-Flexible Metallic
American Brass Co Metal Hose Waterbury Tubing—Heat Exchanger
American Brass Company The Waterbury
Scovill Manufeturing Company Waterbury 91
Tumbling Equipment & Supplies
Tumbling Sales & Service Company Greenwich Tumbling Service
Tumbling Sales & Service Company, Esbec
Tumbling Division Meriden Typewriters Royal Typewriter Co Inc Underwood Corporation Hartford Hartford Typewriters—Portable Royal Typewriter Company Inc Underwood Corporation Hartford Hartford Typewriter Ribbons and Supplies
Royal Typewriter Comany Inc Hartford
Underwood Corporation
Hartford and Bridgeport Underclearer Rolls
Sonoco Products Co (Climax-Lowell Div)
Mystic Vacuum Bottles and Containers American Thermos Bottle Co Norwich Vacuum Cleaners
Electrolux Corporation Old Greenwich
Spencer Turbine Co The Hartford Valves
Norwalk Valve Company (sensitive check valves)
South Norwalk Valve Discs
Colt's Manufacturing Company
Valve—Automobile Tire
Bridgeport Brass Company
Bridgeport Valves—Radiator Air Bridgeport Brass Company Valves-Safety & Relief Manning Maxwell & Moore Inc

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Har-s) eport

Locks nford Locks

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sonia psible Derby

rbury

Bridgeport Valves-Relief & Control
Beaton & Caldwell Mfg Co New Britain Stratford Vanity Boxes

Rridgeport Metal Goods Mfg Co
Plume & Atwood Manufacturing Co
Waterbury

Varnishes Stamford New Haven Baer Brothers Staminite Corp The Vegetable Peelers Colt's Manufacturing Company Hartford

Colt's Manufacturing

Velvets

American Velvet Co (owned and A Wimpfheimer & Bro Inc)
Leiss Velvet Mfg Co Inc The
Velvet Textile Corporation The (Velveteen)
West Haven

Venetian Blinds
Findell Manufacturing Company
Jennings Company The S Barry
New England Shade & Blind Co Inc Durham Venetian Blind Tape
Russell Manufacturing Company The (woven cotton and woven plastic)
Ventilating Systems
Colonial Blower Company Plainville

Colonial Blower

Vertical Shapers

Pratt & Whitney Div Niles-Bement-Pond Co

West Hartford

Vibrators—Pneumatic
Branford Co The (industrial) New Haven

Branford Co The (industrial)

Vises

Vises

Charles Parker Co The
Fenn Manufacturing Company
Action Vises)

Vanderman Manufacturing Co The (Quick-Newington
Vanderman Manufacturing Co The (Combination Bench Pipe)

Washers

American Felt Co (felt)

Auburn Manufacturing Company

Iterials)

Blake & Johnson The (brass, copper & non-ferrous)

Washers (Continued)
Clark Brothers Bolt Co
Plume & Atwood Mig Co The (brass & copper)
Waterbury J H Rosenbeck Inc Torrington Saling Manufacturing Company (made to order) Unionville

Washers-Felt
Chas W House & Sons Inc (Mills & Cutting
Unionville

Washing Machines-Electric
General Electric Company Bridgeport Watches
E Ingraham Co The
United States Time Corporation The
Waterbury

Water Heaters Whitlock Manufacturing Co The (instantaneous & storage)

Hartford Water Heaters-Electric Bauer & Company Inc Hartford

Water Heaters—Gas or Kerosene Holyoke Heater Corp of Conn Inc Hartford Waterproof Dressings for Leather Viscol Company The Stamford

Waxes
Harrison Company The A S (and other protective coatings)
South Norwalk Waxes-Floor

Fuller Brush Co The Hartford Wedges
Saling Manufacturing Company (hammer & Unionville

Welding
Farrel-Birmingham Company Inc
G E Wheeler Company (Fabrication of Steel & Non-Ferrous Metals)
Industrial Welding Company (Equipment Manufacturers—Steel Fabricators)
Porupine Company The

Unionville

Welding
New Haven
Haven
Hartford
Bridgeport

Welding—Lead
Storts Welding Company (tanks and frabricaMeriden

Welding Rods
American Brass Company The Waterbury
Bristol Brass Co The (brass & bronze) Bristol
Wheels—industrial
George P Clark Co
Windsor Locks

Wicks
Auburn Manufacturing Company The (felt, asbestos) Middletown
Holyoke Heater Corp of Conn Inc Hartford

Window & Door Guards
Hartford Wire Works Co The
Smith Co The John P Hartford
New Haven Window Shades
New England Shade & Blind Co Inc Durham

Wiping Cloths
Federal Textile Corporation

Wire
American Brass Company The American Steel & Wire Div of U S Steel
Atlantic Wire Co The (steel)
Bartlett Hair Spring Wire Co The (hair spring)
North Haven Bridgeport Brass Company (brass and silicon bronze) Bridgeport Bridgeport Brass Company (brass and sinconboroze)
Bristol Brass Corp The (brass & bronze) Bristol
Driscoll Wire Co The (steel)
Bristol Driscoll Wire Co Winsted Div (insulated & enameled magnet)
Platt Bros & Co The (zinc wire)
P O Box 1030
Plume & Atwood Mfg Co The nickel silver)
Scovill Manufacturing Company and Nickel Silver)
Wire and Cable
General Electric Company (for residential, commercial and industrial applications)
Bridgeport

Wire Arches & Trellises
Hartford Wire Works Co The
John P Smith Co The
423-33 Chapel St

Hartford
New Haven

Wire Baskets
Wiretex Mfg Co Inc (Industrial, for acid, heat, treating and degreasing)
Bridgeport

Bevin-Wilcox Line Co The (braided)

East Hampton

Wire Cloth

Hartford Wire Works Co The C O Jeliff Mfg Co The (all metal, all meahes)
Pequot Wire Cloth Co Inc Rolock Inc (Alloy)
Southport Norwalk Fairfield Smith Co The John P Wire Drawing Dies Waterbury Wire Die Co The

Wire Diping Baskets Hartford Wire Works Co The John P Smith Co The 423-33 Chapel St Hartford New Haven

Waterbury

Autoyre Co The G F Prentice Mig Co The Kensington Master Engineering Company West Cheshire North & Judd Manufacturing Co Turner & Seymour Manufacturing Co The Torrington Essex

Barnes Co The Wallace Div Associated Spring Corp
Bristol Spring Manufacturing Co
Colonial Spring Corporation The
Connecticut Spring Corporation The
Foursome Manufacturing Co
Hartford
Hartford
Hartford
Bristol
Plainville
Hartford
Bristol
Plainville
Hartford
Bristol
Plainville

Templeman Co D N

Wire Goods

American Buckle Co The (overall trimmings)

West Haven
Waterbury
Scovill Manufacturing Company
(To Order)
Waterbury 91

Wire Partitions
Hartford Wire Works Co The
John P Smith Co The
423-33 Chapel St Hartford New Haven

Wire Products Clairglow Mfg Company Portland Humason Mfg Co The Forestville Plume & Atwood Mfg Co The (to order) Waterbury

A H Nilson Mach Co The Bridgeport Wire Rings
American Buckle Co The (pan handles and tinners' trimmings)
Humason Mfg Co The Forestville
Templeman Co D R Plainville

Wire Rope and Strand
American Steel & Wire Div of U S
New Haven

Wire Shapes Bridgeport Chain & Mfg Co Bridgeport Wire-Specialties Andrew B Hendryx Co The New Haven

Rockbestos Products Corporation (all asbestos, mining, shipboard and appliance applications)

New Haven

Wooden Boxes
Wallingford Planing Mill Co Inc

Wood Handles
Salisbury Cutlery Handle Co The (for cutlery & small tools)
Salisbury

Wood Scrapers Fletcher-Terry Co The Forestville

Woodwork
C H Dresser & Sons Inc (Mfg all kinds of Hartford

Woodworking
Local Industries Inc
Woven Felts—Wool
Chas W House & Sons Inc (Mills & Cutting Unionville

Yarns

Hartford Spinning Incorporated (Woolen, knitting and weaving yarns)

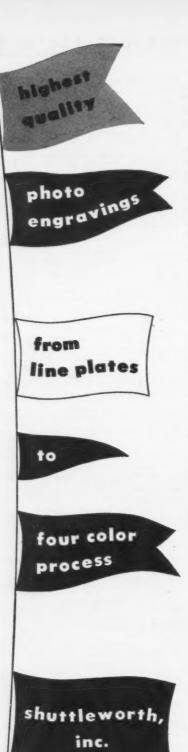
Aldon Spinning Mills Corporation The (fine-woolen and specialty)

Ensign-Bickford Co The (jute-carpet)

Simabury

Platt Bros & Co The (ribbon, strip and wire)
P O Box 1030
Waterbury

Platt Bros P O Box 1030
P O Box 1030
Zinc Castings
Newton-New Haven Co Inc
West Haven
(Advt.)



338 ANN STREET, HARTFORD, CONN.

The Bilco Story

(Continued from page 55)

man in another respect. It is made in three sizes to fit the basement entrances that are standard in most modern dwelling construction.

Aside from its practicability, Lyons says the popularity of this "best basement door" has been greatly stimulated by the manner in which it is packaged. Whether for home or professional use, its components—everything needed to assemble it but the screw driver-are in a space-saving flat corrugated carton securely fastened with metal straps, which just don't loosen. Storage and transportation offer no problem.

Lyons says he considers newspaper advertising his best means of reaching the home handyman, with the socalled "home" magazines second best. But trade publications are used to interest the professionals of the building trade for all three of the company's products, especially the roof scuttle and the sidewalk door.

The company moves its products through a system of state distributers of which there are now 38.

But, proud as he is of his company's decade of growth, Lyons refuses to lose sight of "the team that has made it possible. Quality, which makes friends and customers, is in the last analysis controlled by the production worker, including, he says, those who plan and administer the program. And this, of course, includes his five sons of whom he is inordinately proud. None of them, he says, "had to be asked to work for dad," but eagerly volunteered when they became old enough.

To his third son, Robert, a 31-yearold graduate of Rensselaer Polytechnic Institute at Troy, N.Y., Lyons gives full credit for what amounts to a 200 percent boost in production. Bob, whose father calls him "a crackerjack engineer," cut the production time of a hatchway from three and a half man hours to an hour and 20 minutes. Understandably, he's production boss as well as head of personnel and ship-

Of the other sons, George, Jr., 37, heads up engineering and design; John, 35, bosses sales and advertising and does what his father calls "a great job"; Edward, 29, looks after purchasing and credit. William, 27, does a dual job. On his own, "because he likes to do things with his hands," he is a building contractor. At BILCO he

looks after the company's construction and maintenance needs.

Slender, graying Lyons, at 60 a former iron worker and draftsman, grins a little when he describes his job.

There isn't much for the old man to do," he says, "but just sit around and be proud of five fine sons."

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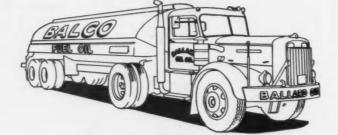
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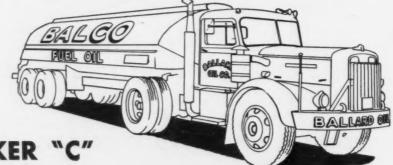
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